

4Q 2020 Strategic & Financial **Highlights**

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FirstEnergy

Forward-Looking Statements

Forward-Looking Statements: This presentation includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 based on information currently available to management. Such statements are subject to certain risks and uncertainties and readers are cautioned not to place undue reliance on these forward-looking statements. These statements include declarations regarding management's intents, beliefs and current expectations. These statements typically contain, but are not limited to, the terms "anticipate," "potential," "expect," "forecast," "target," "will," "intend," "believe," "project," "estimate," "plan" and similar words. Forward-looking statements involve estimates, assumptions, known and unknown risks, uncertainties and other factors that may cause actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements, which may include the following: the results of our ongoing internal investigation matters and evaluation of our controls framework and remediation of our material weakness in internal control over financial reporting; the risks and uncertainties associated with government investigations regarding Ohio House Bill 6 and related matters including potential adverse impacts on federal or state regulatory matters including, but not limited to, matters relating to rates; the risks and uncertainties associated with litigation, arbitration, mediation and similar proceedings; legislative and regulatory developments, including, but not limited to, matters related to rates, compliance and enforcement activity; the ability to accomplish or realize anticipated benefits from strategic and financial goals, including, but not limited to, maintaining financial flexibility, overcoming current uncertainties and challenges associated with the ongoing governmental investigations, executing our transmission and distribution investment plans, controlling costs, improving our credit metrics, strengthening our balance sheet and growing earnings; economic and weather conditions affecting future operating results, such as a recession, significant weather events and other natural disasters, and associated regulatory events or actions in response to such conditions; mitigating exposure for remedial activities associated with retired and formerly owned electric generation assets; the extent and duration of COVID-19 and the impacts to our business, operations and financial condition resulting from the outbreak of COVID-19 including, but not limited to, disruption of businesses in our territories, volatile capital and credit markets, legislative and regulatory actions, the effectiveness of our pandemic and business continuity plans, the precautionary measures we are taking on behalf of our customers, contractors and employees, our customers' ability to make their utility payment and the potential for supply-chain disruptions; the potential of non-compliance with debt covenants in our credit facilities due to matters associated with the government investigations regarding Ohio House Bill 6 and related matters; the ability to access the public securities and other capital and credit markets in accordance with our financial plans, the cost of such capital and overall condition of the capital and credit markets affecting us, including the increasing number of financial institutions evaluating the impact of climate change on their investment decisions; actions that may be taken by credit rating agencies that could negatively affect either our access to or terms of financing or our financial condition and liquidity; changes in assumptions regarding economic conditions within our territories, the reliability of our transmission and distribution system, or the availability of capital or other resources supporting identified transmission and distribution investment opportunities; changes in customers' demand for power, including, but not limited to, the impact of climate change or energy efficiency and peak demand reduction mandates; changes in national and regional economic conditions affecting us and/or our major industrial and commercial customers or others with which we do business; the risks associated with cyber-attacks and other disruptions to our information technology system, which may compromise our operations, and data security breaches of sensitive data, intellectual property and proprietary or personally identifiable information; the ability to comply with applicable reliability standards and energy efficiency and peak demand reduction mandates; changes to environmental laws and regulations, including, but not limited to, those related to climate change; changing market conditions affecting the measurement of certain liabilities and the value of assets held in our pension trusts and other trust funds, or causing us to make contributions sooner, or in amounts that are larger, than currently anticipated; labor disruptions by our unionized workforce; changes to significant accounting policies; any changes in tax laws or regulations, or adverse tax audit results or rulings; and the risks and other factors discussed from time to time in our SEC filings. Dividends declared from time to time on FirstEnergy Corp.'s common stock during any period may in the aggregate vary from prior periods due to circumstances considered by FirstEnergy Corp.'s Board of Directors at the time of the actual declarations. A security rating is not a recommendation to buy or hold securities and is subject to revision or withdrawal at any time by the assigning rating agency. Each rating should be evaluated independently of any other rating. The foregoing factors should not be construed as exhaustive and should be read in conjunction with the other cautionary statements and risks that are included in our filings with the SEC, including but not limited to the most recent Annual Report on Form 10-K and any subsequent Quarterly Reports on Form 10-Q and Current Reports on Form 8-K. The foregoing review of factors also should not be construed as exhaustive. New factors emerge from time to time, and it is not possible for management to predict all such factors, nor assess the impact of any such factor on FirstEnergy Corp.'s business or the extent to which any factor, or combination of factors, may cause results to differ materially from those contained in any forward-looking statements. FirstEnergy expressly disclaims any current intention to update or revise, except as required by law, any forward-looking statements contained herein or the information incorporated by reference as a result of new information, future events or otherwise.

Non-GAAP Financial Matters

This presentation contains references to non-GAAP financial measures including, among others, Operating earnings (loss), Operating earnings (loss) per share and Operating earnings (loss) per share by segment. Generally, a non-GAAP financial measure is a numerical measure of a company's historical or future financial performance, financial position, or cash flows that either excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with accounting principles generally accepted in the United States (GAAP). Operating earnings (loss), Operating earnings (loss) per share and Operating earnings (loss) per share by segment are not calculated in accordance with GAAP to the extent they exclude the impact of "special items." Special items represent charges incurred or benefits realized that management believes are not indicative of, or may obscure trends useful in evaluating the company's ongoing core activities and results of operations or otherwise warrant separate classification. Special items also reflect the adjustment to include the full impact of share dilution from the $2.5 billion equity issuance in January 2018. FirstEnergy Corp. (FE or the Company) management cannot estimate on a forward-looking basis the impact of these items in the context of Operating earnings (loss) per share, which could be significant, are difficult to predict and may be highly variable. Special items are not necessarily non-recurring.

Operating earnings (loss) per share and Operating earnings (loss) per share for each segment are calculated by dividing Operating earnings (loss), which excludes special items as discussed above, by 543 million shares for the fourth quarter of 2020, 542 million shares for full-year 2020, 540 million shares for the fourth quarter of 2019 and 539 million shares in full-year 2019, which reflects the full impact of share dilution from the equity issuance in January 2018. Basic earnings per share (EPS) (GAAP) is based on 543 million shares for the fourth quarter of 2020 and 542 million shares for full-year 2020, and 540 million and 535 million shares for the fourth quarter and full-year 2019, respectively. Basic EPS (GAAP and Non-GAAP) is based on 544 million shares for the first quarter and full-year 2021.

Management uses non-GAAP financial measures such as Operating earnings (loss) and Operating earnings (loss) per share to evaluate the Company's performance and manage its operations and frequently references these non-GAAP financial measures in its decision-making, using them to facilitate historical and ongoing performance comparisons. Additionally, management uses Operating earnings (loss) per share by segment to further evaluate the Company's performance by segment and references this non-GAAP financial measure in its decision-making. Management believes that the non-GAAP financial measures of Operating earnings (loss), Operating earnings (loss) per share and Operating earnings (loss) per share by segment provide consistent and comparable measures of performance of the Company's businesses on an ongoing basis. Management also believes that such measures are useful to shareholders and other interested parties to understand performance trends and evaluate the Company against its peer group by presenting period-over-period operating results without the effect of certain charges or benefits that may not be consistent or comparable across periods or across the Company's peer group. All of these non-GAAP financial measures are intended to complement, and are not considered as alternatives to, the most directly comparable GAAP financial measures. Also, the non-GAAP financial measures may not be comparable to similarly titled measures used by other entities.

Pursuant to the requirements of Regulation G, FE has provided, where possible without unreasonable effort, quantitative reconciliations within this presentation of the non-GAAP financial measures to the most directly comparable GAAP financial measures.

Critical Focus on Compliance, Ethics and Integrity

Steve Strah, President and Acting CEO

- We are deeply committed to creating a culture in which compliance is endemic and second-nature, and where our leaders prioritize and encourage open and transparent communications with all stakeholders

Building a world-class compliance function
• Hired Hyun Park as our new senior vice president and chief legal officer in January
• Plan to appoint a Chief Ethics and Compliance Officer; dedicated team of compliance professionals
• Shifting from a decentralized to a more centralized compliance model
• Designating compliance ambassadors throughout the Company

Making significant changes to our political and legislative approach
• Activity will be much more limited than the past, with closer alignment to our strategic goals
• Activity will include additional oversight and significantly more robust disclosure
• Goal is to make it crystal clear exactly what efforts we support

- At the same time, we're taking decisive actions to rebuild our reputation and brand and focus on the future
- We will continue to cooperate fully with the government investigations and remain focused on the matters we control

Management and the Board will be relentless, and take the steps needed, to position our Company for long-term success

Strategic Overview

Steve Strah, President and Acting CEO

- Reported 2020 GAAP earnings of $1.99 per share and Operating (non-GAAP) earnings of $2.39 per share
- On Tuesday, announced several proactive steps to resolve a range of Ohio regulatory proceedings, including our previously announced agreement with the Ohio Attorney General and the decision to not seek recovery of lost distribution revenues
  - This resulted in a charge of $0.15 per share in 4Q 2020
  - Absent this charge, our 2020 Operating (non-GAAP) earnings would have been $2.54 per share; well above the midpoint of our guidance range and reflective of our strong performance
- We believe resolving these matters in a comprehensive manner is a critical step demonstrating our commitment to transparency and integrity
  - To provide additional transparency, today's investor materials include more information about ROEs in each of the states we serve
- We remain excited about the significant investment opportunities that we expect will continue to drive solid earnings and growth in the years ahead
  - When we have further clarity in Ohio and with the ongoing government investigations, we intend to resume providing a longer-term growth rate
  - Introducing 2021 Operating (non-GAAP) earnings guidance range of $2.40 - $2.60 per share

Focus Areas for Today's Call:

- **To review our solid operational performance last year, even in the face of the pandemic**
- **To review our strategy for 2021 and beyond, including our commitment to building shareholder value**
- **The work we're doing to position FirstEnergy for the future**

Additional Focus Areas – 2020 & Beyond

Steve Strah, President and Acting CEO

- Our fundamental performance continues to be excellent; reflecting our commitment to strong operations, as well as the stability provided by our diverse footprint and our wires-focused platform
  - Demonstrable progress on our strategic goals
  - Exceptional safety performance
  - Remaining laser-focused on providing safe and reliable service to our 6 million customers
  - Successfully executed our 2020 plan to invest ~$3B in our distribution and transmission systems
- We believe our long-term organic growth opportunities are well-aligned with the focus on electrification and the transition to a carbon-neutral economy
  - Our Strategic Plan, published last month and available on our website:
    - Addresses our unwavering commitment to transparency and accountability
    - Identifies bold goals for key areas of our business, including our pledge to achieve carbon neutrality by 2050
    - Addresses our continued commitment to building a more diverse and inclusive workplace
- We want employees to feel empowered to voice their opinion on important issues
  - We view employee empowerment and accountability as central to strengthening our compliance program and a culture of ethics, integrity and accountability

Relentlessly focused on making FirstEnergy a better company as we work to rebuild trust, achieve successful financial results, and deliver for our customers and investors

Key Board Updates

Chris Pappas, Executive Director

- The Board and management team are focused on a critical objective: To move forward from the past actions of certain former executives and take the steps necessary to improve the tone at the top, our culture of ethics and integrity, and the way we do business
- The Board is committed to strengthening every part of FirstEnergy's culture and taking the necessary steps to reestablish credibility
  - Together, we have made much progress and recognize there is more work to do

Recap of key steps to drive improvements in our culture of compliance
• Promptly put in place an Independent Committee with external counsel to oversee the internal investigation and to monitor the status of the various regulatory and legal matters facing the Company
• Acted swiftly in the removal of five executives, appointed Steve Strah as Acting CEO, established an Executive Director role, and expanded the role of Board Chair to assist management and the Board
• Endorsed the principle of full cooperation with both the DOJ and the SEC on investigation related matters, and through our own internal investigation, led by independent counsel
• Established a Compliance Oversight Sub-Committee of the Audit Committee of the Board with independent counsel and leading compliance advisors
• Established a number of working groups to oversee and support various work streams including communications, recruiting, and financial flexibility

- Management has initiated a project called FE Forward; a transformational effort to provide near-term financial flexibility and transform the Company for the future

Key Board Updates (Continued)

Chris Pappas, Executive Director

- Our internal investigation continues to be thorough and robust and includes assistance from external law firms who are supported by several other consultants
  - Ongoing investigation has not resulted in any new material items not previously disclosed
  - We did recently identify certain transactions that were either improperly classified, misallocated to certain companies, or lacked proper supporting documentation
    - This resulted in amounts collected from customers that were immaterial to FirstEnergy and the companies will be working with the appropriate regulatory agencies to address these amounts
  - Our internal investigation will also continue to address any new developments in connection with the ongoing DOJ and SEC investigations
- We are increasing our focus on another critical aspect: moving FirstEnergy forward
- As announced this morning, we hired John Somerhalder as Vice Chairman of the Board
  - He will also join the executive team on a transitional basis as executive director
  - I will return to my regular duties as an independent Board member by April 1st
- We will continue to fully support the management team as it transitions FirstEnergy to the future as a more resilient company

Together, the management team and Board have put in place a robust plan to move forward and transform FirstEnergy into the industry leader we know it can be

2020 Results Overview

Year-over-Year: Basic EPS / Operating EPS[1]

Jon Taylor, SVP and CFO

2020 vs. 2019 EPS Variance	(GAAP) Basic EPS	(Non-GAAP) Operating EPS[1]
Regulated Distribution	($0.24)	($0.20)
Regulated Transmission	$0.02	$0.03
Corporate / Other	$0.51	($0.02)
FE Consolidated	**$0.29**	**($0.19)**

- Reconciliations and detailed information are available on our website
- Reported 4Q 2020 GAAP earnings of $0.45 per share and Operating (non-GAAP) earnings of $0.32 per share
  - Operating results include a $0.15 charge at our Ohio utilities
  - Absent this charge, our results reflect continued rate base growth, a favorable mix of customer usage, and higher operating costs mostly associated with the pandemic
- Reported 2020 GAAP earnings of $1.99 per share and Operating (non-GAAP) earnings of $2.39 per share
  - Versus 2019 GAAP earnings of $1.70 per share and Operating (non-GAAP) earnings of $2.58 per share

Regulated Distribution:

- Primarily impacted by the charge at our Ohio utilities, the absence of Ohio Rider DMR, and higher operating costs, partially offset by higher residential usage and investments in rider programs
- Special items: include MTM adjustments on Pension/OPEB actuarial assumptions, regulatory charges, and credits associated with the exit of generation

Regulated Transmission:

- Earnings growth from continued Energizing the Future investments, partially offset by the absence of 2019 tax benefits

Corporate / Other:

- Results reflect higher costs and tax benefits
- Special items: include MTM adjustments on Pension/OPEB actuarial assumptions and credits associated with the exit of generation

Per share amounts for the special items and earnings drivers above and throughout this report are based on the after-tax effect of each item divided by the number of shares outstanding for the period assuming full impact of dilution from the $2.5 billion equity issuance in January 2018. The current and deferred income tax effect was calculated by applying the subsidiaries' statutory tax rate to the pre-tax amount if deductible/taxable. The income tax rates range from 21% to 29% in 2020 and 2019.

(1) Refer to the Earnings Supplement to the Financial Community section for reconciliations between GAAP and Operating (non-GAAP) earnings

Financial Updates

Jon Taylor, SVP and CFO

2021 Outlook

- Providing 2021 GAAP and Operating (non-GAAP) earnings guidance of $2.40 - $2.60 per share
  - 1Q 2021 GAAP and Operating (non-GAAP) earnings guidance of $0.62- $0.72 per share
- Expect 2021 capital investments of up to $3B
- We expect continued Transmission growth from our Energizing the Future program
  - On February 2, 2021, JCP&L filed an uncontested settlement agreement with FERC in our forward-looking formula rate case
  - In December 2020, FERC accepted our proposed tariff revisions for the transmission assets of West Penn Power, Mon Power and Potomac Edison, as well as the new Keystone Appalachian Transmission Company (KATCO), pending the outcome of the settlement and hearing process
    - Entities moved to a forward-looking formula rate structure effective January 1, 2021, subject to refund
- Other key drivers for 2021 include the full-year impact from the base distribution case at JCP&L, continued investment in our distribution enhancement programs and lower operating costs
  - We expect these positive drivers to be partially offset by higher interest expense from our liquidity management strategy and a conservative load forecast

Financial Updates (Continued)

Jon Taylor, SVP and CFO

Financial Updates

- Equity remains a part of our overall financing plan, and we are affirming our plan to issue up to $600M in equity annually in 2022 and 2023 and will flex our equity plan as needed
- We remain committed to maintaining adequate liquidity for our subsidiaries
  - Year-end liquidity of ~$3B; $1.7B of cash and $1.3B of undrawn capacity under our credit facilities
- We currently have $2.2B of short-term borrowings, of which ~$2.1B was incurred in November as a proactive measure to preserve financial flexibility
  - As we work through our financing plan, we expect to reduce short-term borrowings
  - Current long-term debt maturities remain manageable, with only $74M maturing in 2021
- We remain in close contact with the ratings agencies, who are intensely focused on governance and actions we are taking to strengthen compliance
  - We are targeting future consolidated FFO-to-Debt metrics in the 12-13% range as we work to address some of the uncertainties mentioned earlier
- In accordance with our target payout ratio of 55 to 65% of Operating (non-GAAP) earnings, the Board declared a quarterly dividend of $0.39 per share in December, payable March 1st
  - Intend to hold the dividend flat in 2021, subject to ongoing Board review and approval
    - The Board will consider the entire landscape of the investigation process before each quarterly dividend is declared

Financial Updates (Continued)

Jon Taylor, SVP and CFO

FE Forward

- Kicked off FE Forward, a project designed to transform FirstEnergy into a more efficient and effective industry leader, delivering superior customer value and shareholder returns
- Employees across FirstEnergy, in partnership with McKinsey, are challenging organizational traditions, conventional wisdom and cultural norms
  - Focused on modernizing our management practices, processes and digital/technology platforms to deliver a superior customer experience and a more nimble organization for the future
  - While we view this as a transformational effort, we expect to naturally deliver efficiencies
  - We expect that this transformation will provide us the ability to reinvest in our business, our customers and our employees to become a better technology-enabled leader in the industry
  - The eight-week information-gathering phase of the project included intense and robust employee engagement to better understand how we work – and how we can do it better
  - As we enter the next phase, we will again engage employees throughout the company to review and assess each opportunity and build out the plans to transform FirstEnergy

Over the next few months, we will build out specific actions for the future which we look forward to sharing

Earnings Supplement to the Financial Community

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Quarterly Summary

	4Q 2020	4Q 2019	Change
GAAP Earnings (Loss) Per Basic Share	**$0.45**	**$(0.20)**	**$0.65**
Special Items	$(0.13)	$0.75	$(0.88)
Operating (Non-GAAP) Earnings Per Share	**$0.32**	**$0.55**	**$(0.23)**

Quarterly Reconciliation

EPS Variance Analysis (in millions, except per share amounts)	Regulated Distribution	Regulated Transmission	Corporate / Other	FirstEnergy Corp. Consolidated
4Q 2019 Net Income (Loss) attributable to Common Stockholders (GAAP)	**$119**	**$114**	**$(344)**	**$(111)**
4Q 2019 Basic Earnings (Loss) Per Share - GAAP (avg. shares outstanding 540M)	**$0.22**	**$0.21**	**$(0.63)**	**$(0.20)**
Special Items - 2019				
Mark-to-market adjustments - Pension/OPEB actuarial assumptions	0.40	—	0.48	0.88
Regulatory charges	(0.15)	—	—	(0.15)
Exit of generation credits	0.01	—	0.01	0.02
Total Special Items - 4Q 2019	0.26	—	0.49	0.75
4Q 2019 Operating Earnings (Loss) Per Share - Non-GAAP (540M fully diluted shares)	**$0.48**	**$0.21**	**$(0.14)**	**$0.55**
Distribution Revenues - Riders	0.04	—	—	0.04
Distribution Revenues - Weather Impact	(0.02)	—	—	(0.02)
Ohio Decoupling / LDR Charge	(0.15)	—	—	(0.15)
Transmission Margin	—	0.02	—	0.02
Operating / Pension Expenses	(0.04)	—	(0.04)	(0.08)
Depreciation	(0.01)	—	—	(0.01)
Net Financing Costs	(0.01)	—	(0.01)	(0.02)
Effective Tax Rate	—	(0.01)	—	(0.01)
4Q 2020 Operating Earnings (Loss) Per Share - Non-GAAP (543M fully diluted shares)	**$0.29**	**$0.22**	**$(0.19)**	**$0.32**
Special Items - 2020				
Exit of generation credits	0.06	—	0.08	0.14
Mark-to-market adjustments - Pension/OPEB actuarial assumptions	(0.06)	—	0.05	(0.01)
Total Special Items - 4Q 2020	—	—	0.13	0.13
4Q 2020 Basic Earnings (Loss) Per Share - GAAP (avg. shares outstanding 543M)	**$0.29**	**$0.22**	**$(0.06)**	**$0.45**
4Q 2020 Net Income (Loss) attributable to Common Stockholders (GAAP)	**$159**	**$118**	**$(35)**	**$242**

Per share amounts for the special items and earnings drivers above and throughout this presentation are based on the after-tax effect of each item divided by the number of shares outstanding for the period. The current and deferred income tax effect was calculated by applying the subsidiaries' statutory tax rate to the pre-tax amount if deductible/taxable. The income tax rates range from 21% to 29% in the fourth quarter of 2020 and 2019.

Note: Refer to slide 3 for information on Non-GAAP Financial Matters.

Year-to-Date Summary

	2020	2019	Change
GAAP Earnings Per Basic Share	**$1.99**	**$1.70**	**$0.29**
Special Items	$0.40	$0.88	$(0.48)
Operating (Non-GAAP) Earnings Per Share	**$2.39**	**$2.58**	**$(0.19)**

Year-to-Date Reconciliation

EPS Variance Analysis (in millions, except per share amounts)	Regulated Distribution	Regulated Transmission	Corporate / Other	FirstEnergy Corp. Consolidated
2019 Net Income (Loss) attributable to Common Stockholders (GAAP)	**$1,076**	**$447**	**$(615)**	**$908**
2019 Basic Earnings (Loss) Per Share - GAAP (avg. shares outstanding 535M)	**$2.01**	**$0.84**	**$(1.15)**	**$1.70**
Special Items - 2019				
Impact of full dilution	(0.02)	(0.01)	0.02	(0.01)
Mark-to-market adjustments - Pension/OPEB actuarial assumptions	0.40	—	0.49	0.89
Regulatory charges	(0.16)	—	—	(0.16)
Exit of generation credits	0.03	—	0.13	0.16
Total Special Items - 2019	0.25	(0.01)	0.64	0.88
2019 Operating Earnings (Loss) Per Share - Non-GAAP (539M fully diluted shares)	**$2.26**	**$0.83**	**$(0.51)**	**$2.58**
Distribution Revenues - Riders	0.18	—	—	0.18
Distribution Revenues - Weather-Adjusted Sales	0.05	—	—	0.05
Distribution Revenues - Weather Impact	(0.07)	—	—	(0.07)
Absence of Ohio DMR	(0.12)	—	—	(0.12)
Ohio Decoupling / LDR Charge	(0.15)			(0.15)
Transmission Margin	—	0.08	—	0.08
Operating / Pension Expenses	(0.02)	—	(0.05)	(0.07)
Depreciation	(0.05)	—	—	(0.05)
General Taxes	(0.01)	—	—	(0.01)
2019 Rate True-Ups	—	(0.01)	—	(0.01)
Net Financing Costs	(0.01)	(0.01)	—	(0.02)
Effective Tax Rate	—	(0.03)	0.03	—
2020 Operating Earnings (Loss) Per Share - Non-GAAP (542M fully diluted shares)	**$2.06**	**$0.86**	**$(0.53)**	**$2.39**
Special Items - 2020				
Regulatory charges	(0.01)	—	—	(0.01)
Exit of generation credits	0.16	—	0.05	0.21
Mark-to-market adjustments - Pension/OPEB actuarial assumptions	(0.44)	—	(0.16)	(0.60)
Total Special Items - 2020	(0.29)	—	(0.11)	(0.40)
2020 Basic Earnings (Loss) Per Share - GAAP (avg. shares outstanding 542M)	**$1.77**	**$0.86**	**$(0.64)**	**$1.99**
2020 Net Income (Loss) attributable to Common Stockholders (GAAP)	**$959**	**$464**	**$(344)**	**$1,079**

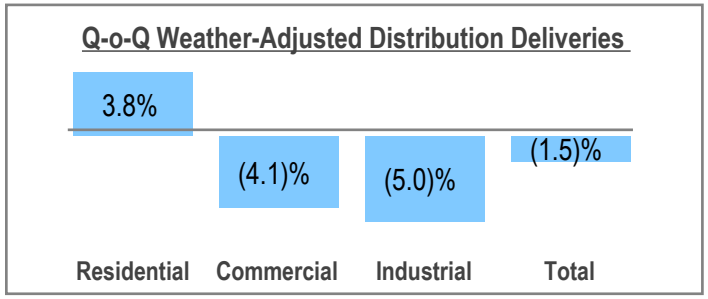
Per share amounts for the special items and earnings drivers above and throughout this presentation are based on the after-tax effect of each item divided by the number of shares outstanding for the period assuming the full impact of dilution from the $2.5 billion equity issuance in January 2018. The current and deferred income tax effect was calculated by applying the subsidiaries' statutory tax rate to the pre-tax amount if deductible/ taxable. The income tax rates range from 21% to 29% in 2020 and 2019.

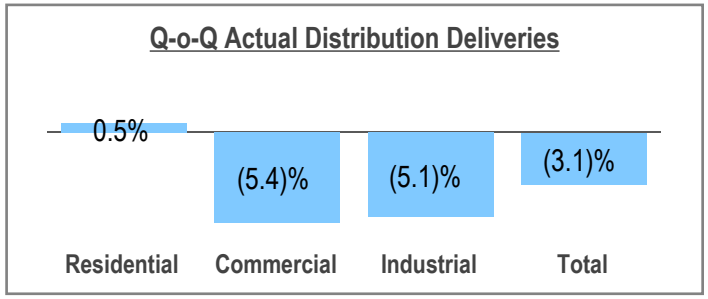
Note: Refer to slide 3 for information on Non-GAAP Financial Matters.

Earnings Drivers: 4Q 2020 vs. 4Q 2019

Regulated Distribution (RD)

- **Distribution Revenues - Riders:** Incremental rider revenues in Ohio and PA increased earnings $0.04 per share.
- **Distribution Revenues - Weather Impact:** Lower weather-related usage decreased earnings $0.02 per share. Heating Degree Days were ~8% lower than the fourth quarter of 2019 and ~9% below normal.





- **Ohio Decoupling / LDR Charge:** The charge at our Ohio utilities decreased earnings $0.15 per share, resulting from the partial settlement with the Ohio Attorney General and the decision to forego collection of lost distribution revenues from residential and commercial customers as authorized under the current Electric Security Plan.
- **Operating / Pension Expenses:** Higher expenses decreased earnings $0.04 per share, primarily due to timing of projects and planned generation outages, partially offset by lower pension and OPEB costs.
- **Depreciation:** Higher expense decreased earnings $0.01 per share, primarily due to a higher asset base.
- **Net Financing Costs:** Higher interest expense decreased earnings $0.01 per share.
- **Special Items:** In the fourth quarter of 2019, special items totaled $0.26 per share.

Regulated Transmission (RT)

- **Transmission Margin:** Higher transmission margin increased earnings $0.02 per share, primarily due to higher rate base at Mid-Atlantic Interstate Transmission, LLC (MAIT), American Transmission Systems, Incorporated (ATSI), and JCP&L.
- **Effective Tax Rate:** The absence of a tax benefit recognized in the fourth quarter of 2019 decreased earnings $0.01 per share.

Corporate / Other (Corp)

- **Operating / Pension Expenses:** Higher expenses decreased results $0.04 per share, primarily due to higher investigation-related costs.
- **Net Financing Costs:** Higher interest expense decreased earnings $0.01 per share.
- **Special Items:** In the fourth quarter of 2020 and 2019, special items totaled ($0.13) per share and $0.49 per share, respectively.

Special Items Descriptions

- **Regulatory charges:** Primarily reflects the impact of regulatory agreements or orders requiring certain commitments and/or disallowing the recoverability of costs, net of related credits.
- **Exit of generation credits:** Primarily reflects charges or credits resulting from the exit of competitive operations, the transfer of TMI-2 and impairments of certain non-core assets, including the impact of deconsolidating FES, its subsidiaries and FENOC, following their voluntary petitions for bankruptcy protection on March 31, 2018.
- **Mark-to-market adjustments - Pension/OPEB actuarial assumptions:** Primarily reflects the change in fair value of plan assets and net actuarial gains and losses associated with the Company's pension and other post-employment benefit plans.
- **Impact of full dilution:** Represents the dilutive impact of increasing weighted average shares outstanding to reflect the full impact of share dilution from the $2.5 billion equity issuance in January 2018, including preferred dividends and conversion of preferred stock to common shares.

Note: Special items represent charges incurred or benefits realized, including share dilution, that management believes are not indicative of, or may obscure trends useful in evaluating, the Company's ongoing core activities and results of operations or otherwise warrant separate classification. Special items are not necessarily non-recurring.

4th Quarter 2020

	(in millions, except for per share amounts)	GAAP				Special Items				Operating (Non-GAAP)			
		RD	RT	Corp	FE	RD	RT	Corp	FE	RD	RT	Corp	FE
(1)	Electric sales	$2,099	$ 428	$ (34)	$ 2,493	$ —	$ —	$ —	$ —	$2,099	$ 428	$ (34)	$ 2,493
(2)	Other	57	4	(17)	44	—	—	—	—	57	4	(17)	44
(3)	Total Revenues	2,156	432	(51)	2,537	—	—	—	—	2,156	432	(51)	2,537
(4)	Fuel	93	—	—	93	—	—	—	—	93	—	—	93
(5)	Purchased power	625	—	3	628	—	—	—	—	625	—	3	628
(6)	Other operating expenses	833	81	(39)	875	—	—	(1) [a]	(1)	833	81	(40)	874
(7)	Provision for depreciation	224	80	16	320	—	—	—	—	224	80	16	320
(8)	Amortization (deferral) of regulatory assets, net	(32)	5	—	(27)	(12) [a]	—	—	(12)	(44)	5	—	(39)
(9)	General taxes	187	55	12	254	—	—	—	—	187	55	12	254
(10)	Total Operating Expenses	1,930	221	(8)	2,143	(12)	—	(1)	(13)	1,918	221	(9)	2,130
(11)	Operating Income (Loss)	226	211	(43)	394	12	—	1	13	238	211	(42)	407
(12)	Miscellaneous income, net	86	9	34	129	(6) [a]	—	(14) [a]	(20)	80	9	20	109
(13)	Pension and OPEB mark-to-market adjustment	(66)	(21)	33	(54)	66 [b]	—	(33) [b]	33	—	(21)	—	(21)
(14)	Interest expense	(127)	(57)	(89)	(273)	—	—	—	—	(127)	(57)	(89)	(273)
(15)	Capitalized financing costs	9	11	—	20	—	—	—	—	9	11	—	20
(16)	Total Other Expense	(98)	(58)	(22)	(178)	60	—	(47)	13	(38)	(58)	(69)	(165)
(17)	Income (Loss) Before Income Taxes (Benefits)	128	153	(65)	216	72	—	(46)	26	200	153	(111)	242
(18)	Income taxes (benefits)	(31)	35	—	4	72 [a] [b]	—	(7) [a] [b]	65	41	35	(7)	69
(19)	Income (Loss) From Continuing Operations	159	118	(65)	212	—	—	(39)	(39)	159	118	(104)	173
(20)	Discontinued operations, net of tax	—	—	30	30	—	—	(30) [a]	(30)	—	—	—	—
(21)	Net Income (Loss)	159	118	(35)	242	—	—	(69)	(69)	159	118	(104)	173
(22)	Income Allocated to Preferred Stockholders	—	—	—	—	—	—	—	—	—	—	—	—
(23)	Net Income (Loss) Attributable to Common	$ 159	$ 118	$ (35)	$ 242	$ —	$ —	$ (69)	$ (69)	$ 159	$ 118	$ (104)	$ 173
(24)	Average Shares Outstanding		543					543				543	
(25)	Earnings (Loss) per Share	$ 0.29	$ 0.22	$ (0.06)	$ 0.45	$ —	$ —	$(0.13)	$ (0.13)	$ 0.29	$ 0.22	$(0.19)	$ 0.32

Special Items (after-tax impact):

	RD	RT	Corp	FE
(a) Exit of generation credits	$ (35)	$ —	$ (41)	$ (76)
(b) Mark-to-market - Pension/OPEB	35	—	(28)	7
Impact to Earnings	$ —	$ —	$ (69)	$ (69)

4th Quarter 2019

	(in millions, except for per share amounts)	GAAP				Special Items				Operating (Non-GAAP)			
		RD	RT	Corp	FE	RD	RT	Corp	FE	RD	RT	Corp	FE
(1)	Electric sales	$ 2,238	$ 420	$ (32)	$ 2,626	$ —	$ —	$ —	$ —	$ 2,238	$ 420	$ (32)	$ 2,626
(2)	Other	59	3	(15)	47	—	—	—	—	59	3	(15)	47
(3)	Total Revenues	2,297	423	(47)	2,673	—	—	—	—	2,297	423	(47)	2,673
(4)	Fuel	115	—	—	115	—	—	—	—	115	—	—	115
(5)	Purchased power	733	—	4	737	—	—	—	—	733	—	4	737
(6)	Other operating expenses	720	67	22	809	12 (a)	—	(76) (c)	(64)	732	67	(54)	745
(7)	Provision for depreciation	219	73	18	310	—	—	—	—	219	73	18	310
(8)	Amortization of regulatory assets, net	(168)	4	—	(164)	95 (a)	—	—	95	(73)	4	—	(69)
(9)	General taxes	188	53	10	251	—	—	—	—	188	53	10	251
(10)	Total Operating Expenses	1,807	197	54	2,058	107	—	(76)	31	1,914	197	(22)	2,089
(11)	Operating Income (Loss)	490	226	(101)	615	(107)	—	76	(31)	383	226	(25)	584
(12)	Miscellaneous income, net	46	3	3	52	2 (c)	—	20 (c)	22	48	3	23	74
(13)	Pension and OPEB mark-to-market adjustment	(290)	(47)	(337)	(674)	290 (b)	—	337 (b)	627	—	(47)	—	(47)
(14)	Interest expense	(125)	(50)	(85)	(260)	—	—	—	—	(125)	(50)	(85)	(260)
(15)	Capitalized financing costs	10	8	—	18	—	—	—	—	10	8	—	18
(16)	Total Other Expense	(359)	(86)	(419)	(864)	292	—	357	649	(67)	(86)	(62)	(215)
(17)	Income (Loss) Before Income Taxes (Benefits)	131	140	(520)	(249)	185	—	433	618	316	140	(87)	369
(18)	Income taxes (benefits)	12	26	(106)	(68)	46 (a)-(c)	—	97 (b) (c)	143	58	26	(9)	75
(19)	Income (Loss) From Continuing Operations	119	114	(414)	(181)	139	—	336	475	258	114	(78)	294
(20)	Discontinued operations, net of tax	—	—	70	70	—	—	(70) (b) (c)	(70)	—	—	—	—
(21)	Net Income (Loss)	119	114	(344)	(111)	139	—	266	405	258	114	(78)	294
(22)	Income Allocated to Preferred Stockholders	—	—	—	—	—	—	—	—	—	—	—	—
(23)	Net Income (Loss) Attributable to Common	$ 119	$ 114	$ (344)	$ (111)	$ 139	$ —	$ 266	$ 405	$ 258	$ 114	$ (78)	$ 294
(24)	Average Shares Outstanding			540				540				540	
(25)	Earnings (Loss) per Share	$ 0.22	$ 0.21	$ (0.63)	$ (0.20)	$ 0.26	$ —	$ 0.49	$ 0.75	$ 0.48	$ 0.21	$ (0.14)	$ 0.55

Special Items (after-tax impact):

	RD	RT	Corp	FE
(a) Regulatory charges	$ (83)	$ —	$ —	$ (83)
(b) Mark-to-market adjustments - Pension/OPEB	216	—	262	478
(c) Exit of generation credits	6	—	4	10
Impact to Earnings	$ 139	$ —	$ 266	$ 405

4th Quarter 2020 vs 4th Quarter 2019

	(in millions, except for per share amounts)	GAAP				Special Items				Operating (Non-GAAP)			
		RD	RT	Corp	FE	RD	RT	Corp	FE	RD	RT	Corp	FE
(1)	Electric sales	$ (139)	$ 8	$ (2)	$ (133)	$ —	$ —	$ —	$ —	$ (139)	$ 8	$ (2)	$ (133)
(2)	Other	(2)	1	(2)	(3)	—	—	—	—	(2)	1	(2)	(3)
(3)	Total Revenues	(141)	9	(4)	(136)	—	—	—	—	(141)	9	(4)	(136)
(4)	Fuel	(22)	—	—	(22)	—	—	—	—	(22)	—	—	(22)
(5)	Purchased power	(108)	—	(1)	(109)	—	—	—	—	(108)	—	(1)	(109)
(6)	Other operating expenses	113	14	(61)	66	(12)	—	75	63	101	14	14	129
(7)	Provision for depreciation	5	7	(2)	10	—	—	—	—	5	7	(2)	10
(8)	Amortization of regulatory assets, net	136	1	—	137	(107)	—	—	(107)	29	1	—	30
(9)	General taxes	(1)	2	2	3	—	—	—	—	(1)	2	2	3
(10)	Total Operating Expenses	123	24	(62)	85	(119)	—	75	(44)	4	24	13	41
(11)	Operating Income (Loss)	(264)	(15)	58	(221)	119	—	(75)	44	(145)	(15)	(17)	(177)
(12)	Miscellaneous income, net	40	6	31	77	(8)	—	(34)	(42)	32	6	(3)	35
(13)	Pension and OPEB mark-to-market adjustment	224	26	370	620	(224)	—	(370)	(594)	—	26	—	26
(14)	Interest expense	(2)	(7)	(4)	(13)	—	—	—	—	(2)	(7)	(4)	(13)
(15)	Capitalized financing costs	(1)	3	—	2	—	—	—	—	(1)	3	—	2
(16)	Total Other Expense	261	28	397	686	(232)	—	(404)	(636)	29	28	(7)	50
(17)	Income (Loss) Before Income Taxes (Benefits)	(3)	13	455	465	(113)	—	(479)	(592)	(116)	13	(24)	(127)
(18)	Income taxes (benefits)	(43)	9	106	72	26	—	(104)	(78)	(17)	9	2	(6)
(19)	Income (Loss) From Continuing Operations	40	4	349	393	(139)	—	(375)	(514)	(99)	4	(26)	(121)
(20)	Discontinued operations, net of tax	—	—	(40)	(40)	—	—	40	40	—	—	—	—
(21)	Net Income (Loss)	40	4	309	353	(139)	—	(335)	(474)	(99)	4	(26)	(121)
(22)	Income Allocated to Preferred Stockholders	—	—	—	—	—	—	—	—	—	—	—	—
(23)	Net Income (Loss) Attributable to Common	$ 40	$ 4	$ 309	$ 353	$ (139)	$ —	$ (335)	$ (474)	$ (99)	$ 4	$ (26)	$ (121)
(24)	Average Shares Outstanding			3				3				3	
(25)	Earnings (Loss) per Share	$ 0.07	$ 0.01	$ 0.57	$ 0.65	$ (0.26)	$ —	$ (0.62)	$ (0.88)	$ (0.19)	$ 0.01	$ (0.05)	$ (0.23)

YTD December 2020

	(in millions, except for per share amounts)	GAAP				Special Items				Operating (Non-GAAP)			
		RD	RT	Corp	FE	RD	RT	Corp	FE	RD	RT	Corp	FE
(1)	Electric sales	$ 9,130	$ 1,613	$ (139)	$10,604	$ —	$ —	$ —	$ —	$ 9,130	$ 1,613	$ (139)	$ 10,604
(2)	Other	233	17	(64)	186	—	—	—	—	233	17	(64)	186
(3)	Total Revenues	9,363	1,630	(203)	10,790	—	—	—	—	9,363	1,630	(203)	10,790
(4)	Fuel	369	—	—	369	—	—	—	—	369	—	—	369
(5)	Purchased power	2,687	—	14	2,701	(5) (a)	—	—	(5)	2,682	—	14	2,696
(6)	Other operating expenses	3,178	282	(169)	3,291	(6) (b)	—	(59) (b)	(65)	3,172	282	(228)	3,226
(7)	Provision for depreciation	896	313	65	1,274	—	—	—	—	896	313	65	1,274
(8)	Amortization (deferral) of regulatory assets, net	(64)	11	—	(53)	(12) (b)	—	—	(12)	(76)	11	—	(65)
(9)	General taxes	770	232	44	1,046	—	—	—	—	770	232	44	1,046
(10)	Total Operating Expenses	7,836	838	(46)	8,628	(23)	—	(59)	(82)	7,813	838	(105)	8,546
(11)	Operating Income (Loss)	1,527	792	(157)	2,162	23	—	59	82	1,550	792	(98)	2,244
(12)	Miscellaneous income, net	332	30	70	432	(6) (b)	—	(14) (b)	(20)	326	30	56	412
(13)	Pension and OPEB mark-to-market adjustment	(323)	(40)	(114)	(477)	323 (c)	—	114 (c)	437	—	(40)	—	(40)
(14)	Interest expense	(501)	(219)	(345)	(1,065)	—	—	—	—	(501)	(219)	(345)	(1,065)
(15)	Capitalized financing costs	37	39	1	77	—	—	—	—	37	39	1	77
(16)	Total Other Expense	(455)	(190)	(388)	(1,033)	317	—	100	417	(138)	(190)	(288)	(616)
(17)	Income (Loss) Before Income Taxes (Benefits)	1,072	602	(545)	1,129	340	—	159	499	1,412	602	(386)	1,628
(18)	Income taxes (benefits)	113	138	(125)	126	182 (a)-(c)	—	38 (b) (c)	220	295	138	(87)	346
(19)	Income (Loss) From Continuing Operations	959	464	(420)	1,003	158	—	121	279	1,117	464	(299)	1,282
(20)	Discontinued operations, net of tax	—	—	76	76	—	—	(62) (b)	(62)	—	—	14	14
(21)	Net Income (Loss)	959	464	(344)	1,079	158	—	59	217	1,117	464	(285)	1,296
(22)	Income Allocated to Preferred Stockholders	—	—	—	—	—	—	—	—	—	—	—	—
(23)	Net Income (Loss) Attributable to Common	$ 959	$ 464	$ (344)	$ 1,079	$ 158	$ —	$ 59	$ 217	$ 1,117	$ 464	$ (285)	$ 1,296
(24)	Average Shares Outstanding	542				542				542			
(25)	Earnings (Loss) per Share	$ 1.77	$ 0.86	$ (0.64)	$ 1.99	$ 0.29	$ —	$ 0.11	$ 0.40	$ 2.06	$ 0.86	$ (0.53)	$ 2.39

Special Items (after-tax impact):

	RD	RT	Corp	FE
(a) Regulatory charges	$ 4	$ —	$ —	$ 4
(b) Exit of generation credits	(83)	—	(29)	(112)
(c) Mark-to-market - Pension/OPEB	237	—	88	325
Impact to Earnings	$ 158	$ —	$ 59	$ 217

YTD December 2019

	(in millions, except for per share amounts)	GAAP				Special Items				Operating (Non-GAAP)			
		RD	RT	Corp	FE	RD	RT	Corp	FE	RD	RT	Corp	FE
(1)	Electric sales	$ 9,452	$ 1,510	$ (128)	$10,834	$ —	$ —	$ —	$ —	$ 9,452	$ 1,510	$ (128)	$ 10,834
(2)	Other	246	16	(61)	201	—	—	—	—	246	16	(61)	201
(3)	Total Revenues	9,698	1,526	(189)	11,035	—	—	—	—	9,698	1,526	(189)	11,035
(4)	Fuel	497	—	—	497	—	—	—	—	497	—	—	497
(5)	Purchased power	2,910	—	17	2,927	—	—	—	—	2,910	—	17	2,927
(6)	Other operating expenses	2,836	272	(156)	2,952	(4) (a) (c)	—	(79) (c)	(83)	2,832	272	(235)	2,869
(7)	Provision for depreciation	863	284	73	1,220	—	—	—	—	863	284	73	1,220
(8)	Amortization (deferral) of regulatory assets, net	(89)	10	—	(79)	104 (a)	—	—	104	15	10	—	25
(9)	General taxes	760	209	39	1,008	—	—	(2) (c)	(2)	760	209	37	1,006
(10)	Total Operating Expenses	7,777	775	(27)	8,525	100	—	(81)	19	7,877	775	(108)	8,544
(11)	Operating Income (Loss)	1,921	751	(162)	2,510	(100)	—	81	(19)	1,821	751	(81)	2,491
(12)	Miscellaneous income, net	174	15	54	243	4 (c)	—	22 (c)	26	178	15	76	269
(13)	Pension and OPEB mark-to-market adjustment	(290)	(47)	(337)	(674)	290 (b)	—	337 (b)	627	—	(47)	—	(47)
(14)	Interest expense	(495)	(192)	(346)	(1,033)	—	—	—	—	(495)	(192)	(346)	(1,033)
(15)	Capitalized financing costs	37	33	1	71	—	—	—	—	37	33	1	71
(16)	Total Other Expense	(574)	(191)	(628)	(1,393)	294	—	359	653	(280)	(191)	(269)	(740)
(17)	Income (Loss) Before Income Taxes (Benefits)	1,347	560	(790)	1,117	194	—	440	634	1,541	560	(350)	1,751
(18)	Income taxes (benefits)	271	113	(171)	213	48 (a)-(c)	—	98 (b) (c)	146	319	113	(73)	359
(19)	Income (Loss) From Continuing Operations	1,076	447	(619)	904	146	—	342	488	1,222	447	(277)	1,392
(20)	Discontinued operations, net of tax	—	—	8	8	—	—	(8) (b) (c)	(8)	—	—	—	—
(21)	Net Income (Loss)	1,076	447	(611)	912	146	—	334	480	1,222	447	(277)	1,392
(22)	Income Allocated to Preferred Stockholders	—	—	4	4	—	—	(4) (d)	(4)	—	—	—	—
(23)	Net Income (Loss) Attributable to Common	$ 1,076	$ 447	$ (615)	$ 908	$ 146	$ —	$ 338	$ 484	$ 1,222	$ 447	$ (277)	$ 1,392
(24)	Average Shares Outstanding		535				539				539		
(25)	Earnings (Loss) per Share	$ 2.01	$ 0.84	$ (1.15)	$ 1.70	$ 0.25	$ (0.01)	$ 0.64	$ 0.88	$ 2.26	$ 0.83	$ (0.51)	$ 2.58

Special Items (after-tax impact):

(a) Regulatory charges	$ (89)	$ —	$ —	$ (89)
(b) Mark-to-market adjustments - Pension/OPEB	216	—	262	478
(c) Exit of generation credits	19	—	72	91
(d) Impact of full dilution	—	—	4	4
Impact to Earnings	$ 146	$ —	$ 338	$ 484

YTD December 2020 vs YTD December 2019

	(in millions, except for per share amounts)	GAAP				Special Items				Operating (Non-GAAP)			
		RD	RT	Corp	FE	RD	RT	Corp	FE	RD	RT	Corp	FE
(1)	Electric sales	$ (322)	$ 103	$ (11)	$ (230)	$ —	$ —	$ —	$ —	$ (322)	$ 103	$ (11)	$ (230)
(2)	Other	(13)	1	(3)	(15)	—	—	—	—	(13)	1	(3)	(15)
(3)	Total Revenues	(335)	104	(14)	(245)	—	—	—	—	(335)	104	(14)	(245)
(4)	Fuel	(128)	—	—	(128)	—	—	—	—	(128)	—	—	(128)
(5)	Purchased power	(223)	—	(3)	(226)	(5)	—	—	(5)	(228)	—	(3)	(231)
(6)	Other operating expenses	342	10	(13)	339	(2)	—	20	18	340	10	7	357
(7)	Provision for depreciation	33	29	(8)	54	—	—	—	—	33	29	(8)	54
(8)	Amortization of regulatory assets, net	25	1	—	26	(116)	—	—	(116)	(91)	1	—	(90)
(9)	General taxes	10	23	5	38	—	—	2	2	10	23	7	40
(10)	Total Operating Expenses	59	63	(19)	103	(123)	—	22	(101)	(64)	63	3	2
(11)	Operating Income (Loss)	(394)	41	5	(348)	123	—	(22)	101	(271)	41	(17)	(247)
(12)	Miscellaneous income, net	158	15	16	189	(10)	—	(36)	(46)	148	15	(20)	143
(13)	Pension and OPEB mark-to-market adjustment	(33)	7	223	197	33	—	(223)	(190)	—	7	—	7
(14)	Interest expense	(6)	(27)	1	(32)	—	—	—	—	(6)	(27)	1	(32)
(15)	Capitalized financing costs	—	6	—	6	—	—	—	—	—	6	—	6
(16)	Total Other Expense	119	1	240	360	23	—	(259)	(236)	142	1	(19)	124
(17)	Income (Loss) Before Income Taxes (Benefits)	(275)	42	245	12	146	—	(281)	(135)	(129)	42	(36)	(123)
(18)	Income taxes (benefits)	(158)	25	46	(87)	134	—	(60)	74	(24)	25	(14)	(13)
(19)	Income (Loss) From Continuing Operations	(117)	17	199	99	12	—	(221)	(209)	(105)	17	(22)	(110)
(20)	Discontinued operations, net of tax	—	—	68	68	—	—	(54)	(54)	—	—	14	14
(21)	Net Income (Loss)	(117)	17	267	167	12	—	(275)	(263)	(105)	17	(8)	(96)
(22)	Income Allocated to Preferred Stockholders	—	—	(4)	(4)	—	—	4	4	—	—	—	—
(23)	Net Income (Loss) Attributable to Common	$ (117)	$ 17	$ 271	$ 171	$ 12	$ —	$ (279)	$ (267)	$ (105)	$ 17	$ (8)	$ (96)
(24)	Average Shares Outstanding			7				3				3	
(25)	Earnings (Loss) per Share	$ (0.24)	$ 0.02	$ 0.51	$ 0.29	$ 0.04	$ 0.01	$ (0.53)	$ (0.48)	$ (0.20)	$ 0.03	$ (0.02)	$ (0.19)