TRAVELERS

FOURTH QUARTER 2022 RESULTS

January 24, 2023

LONG-TERM FINANCIAL STRATEGY

Meaningful and sustainable competitive advantages

Generation of top-tier earnings and capital substantially in excess of growth needs

Balanced approach to rightsizing capital and growing book value per share over time

CREATE SHAREHOLDER VALUE

Objective: **Mid-Teens Core ROE *Over Time***

FOURTH QUARTER 2022 OVERVIEW

Travelers Reports Fourth Quarter 2022 Net Income per Diluted Share of $3.44 and Return on Equity of 15.8%

Fourth Quarter 2022 Core Income per Diluted Share of $3.40 and Core Return on Equity of 12.3%

Full Year Net Income of $2.842 billion and Return on Equity of 12.2%

Full Year Core Income of $2.998 billion and Core Return on Equity of 11.3%

- Fourth quarter net income of $819 million and core income of $810 million.
- Results reflect record net earned premium, consolidated combined ratio of 94.5% and underlying combined ratio of 91.4%; underlying results in commercial businesses were exceptional.
- Catastrophe losses of $459 million pre-tax compared to $36 million pre-tax in the prior year quarter.
- Net written premiums of $8.829 billion, up 10% compared to the prior year quarter; record full year net written premiums of $35.414 billion, up 11% compared to the prior year.
- Net written premium growth in all three segments compared to the prior year quarter; Business Insurance up 11%, Bond & Specialty Insurance up 2% (5% excluding the impact of changes in foreign exchange rates) and Personal Insurance up 13%.
- Total capital returned to shareholders of $721 million, including $501 million of share repurchases; full year total capital returned to shareholders of $2.941 billion, including $2.061 billion of share repurchases.
- Book value per share of $92.90, down 22% from year-end 2021, driven by higher interest rates; adjusted book value per share of $114.00, up 4% from year-end 2021.
- Board of Directors declares regular cash dividend of $0.93 per share.

CONSOLIDATED PERFORMANCE

($ in millions, except per share amounts, after-tax, except for premiums)

	FOURTH QUARTER			FULL YEAR		
	2022	2021	Change	2022	2021	Change
Core income	**$ 810**	**$ 1,289**	**(37) %**	**$ 2,998**	**$ 3,522**	**(15) %**
per diluted share	*$ 3.40*	*$ 5.20*	*(35) %*	*$ 12.42*	*$ 13.94*	*(11) %*
Included the following items:						
Net favorable prior year reserve development	$ 145	$ 75		$ 512	$ 424	
Catastrophes, net of reinsurance	(362)	(29)		(1,480)	(1,459)	
Total items	**$ (217)**	**$ 46**		**$ (968)**	**$ (1,035)**	
Loss and loss adjustment expense ratio	66.6 %	59.5 %		67.1 %	65.1 %	
Underwriting expense ratio	27.9	28.5		28.5	29.4	
Combined ratio [1]	**94.5 %**	**88.0 %**	**(6.5) pts**	**95.6 %**	**94.5 %**	**(1.1) pts**
Net favorable prior year reserve development	2.1	1.2		1.9	1.8	
Catastrophes, net of reinsurance	(5.2)	(0.5)		(5.5)	(6.0)	
Underlying combined ratio	**91.4 %**	**88.7 %**	**(2.7) pts**	**92.0 %**	**90.3 %**	**(1.7) pts**
Net written premiums	**$ 8,829**	**$ 7,995**	**10 %**	**$ 35,414**	**$ 31,959**	**11 %**

[1] A favorable impact to the combined ratio is indicated as a positive item, and an unfavorable impact is indicated as a negative item.

VERY STRONG FINANCIAL POSITION

($ and shares in millions, except per share amounts)

	December 31, 2022	December 31, 2021
Debt	$ 7,292	$ 7,290
Common equity [1]	26,458	26,472
Total capital [1]	$ 33,750	$ 33,762
Debt-to-capital [1]	21.6%	21.6%
Common shares outstanding	232.1	241.2
Book value per common share	$ 92.90	$ 119.77
Adjusted book value per common share [1]	$ 114.00	$ 109.76
Tangible book value per common share [1, 2]	$ 96.00	$ 92.15
Statutory capital and surplus	$ 23,677	$ 23,906
Holding company liquidity	$ 1,452	$ 1,525

[1] Excludes net unrealized investment gains (losses), net of tax, included in shareholders' equity.

[2] Excludes the after-tax value of goodwill and other intangible assets.

Capital

- Continued strong capitalization to support the Company's business operations.
- Repurchased 2.7 million shares during fourth quarter 2022 for a total of $501 million; 12.0 million shares for full year 2022 for a total of $2.06 billion.
- Dividends in the fourth quarter were $220 million; $880 million for full year 2022.

Leverage

- Debt-to-capital ratio[1] of 21.6% comfortably within target range of 15% - 25%.
- Next maturing long-term debt of $200 million in April 2026.

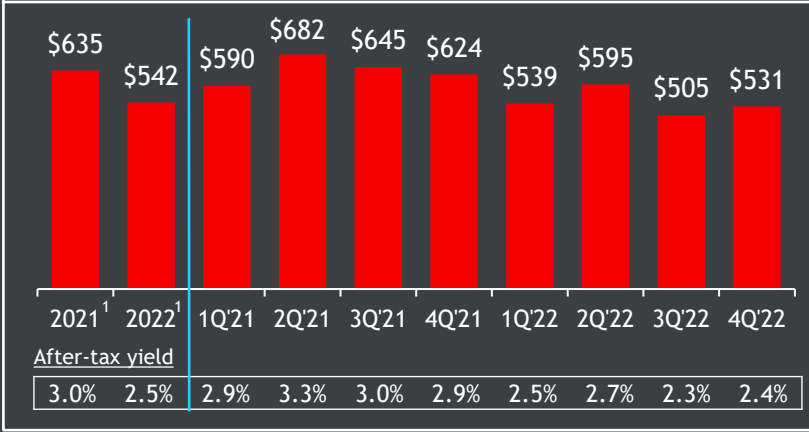
Very high-quality investment portfolio

- Fixed maturities average weighted quality Aa2, AA.
- Fixed maturities at or above investment grade 98.7%.

NET INVESTMENT INCOME

($ in millions, after-tax)

TOTAL

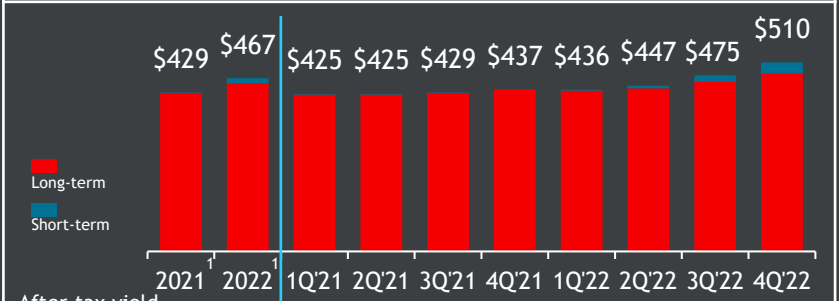


After-tax yield									
3.0%	2.5%	2.9%	3.3%	3.0%	2.9%	2.5%	2.7%	2.3%	2.4%

Fourth Quarter 2022 vs. Prior Year Quarter Commentary

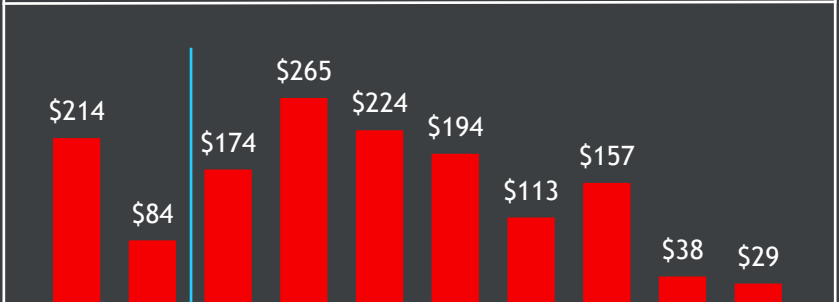
- Net investment income (NII) from the fixed income portfolio increased due to a higher average yield and growth in average invested assets
- NII from the non-fixed income portfolio decreased from a very strong result in the prior year quarter, primarily due to lower private equity partnership returns (non-fixed income returns are generally reported on a one-quarter lagged basis)

FIXED INCOME[2]



After-tax yield									
Total	2.2%	2.3%	2.2%	2.2%	2.2%	2.2%	2.2%	2.2%	2.3%	2.5%
Short-term	0.1%	1.7%	0.1%	0.1%	0.1%	0.1%	0.2%	0.9%	2.1%	3.4%
Long-term	2.3%	2.3%	2.4%	2.4%	2.3%	2.3%	2.3%	2.3%	2.4%	2.4%

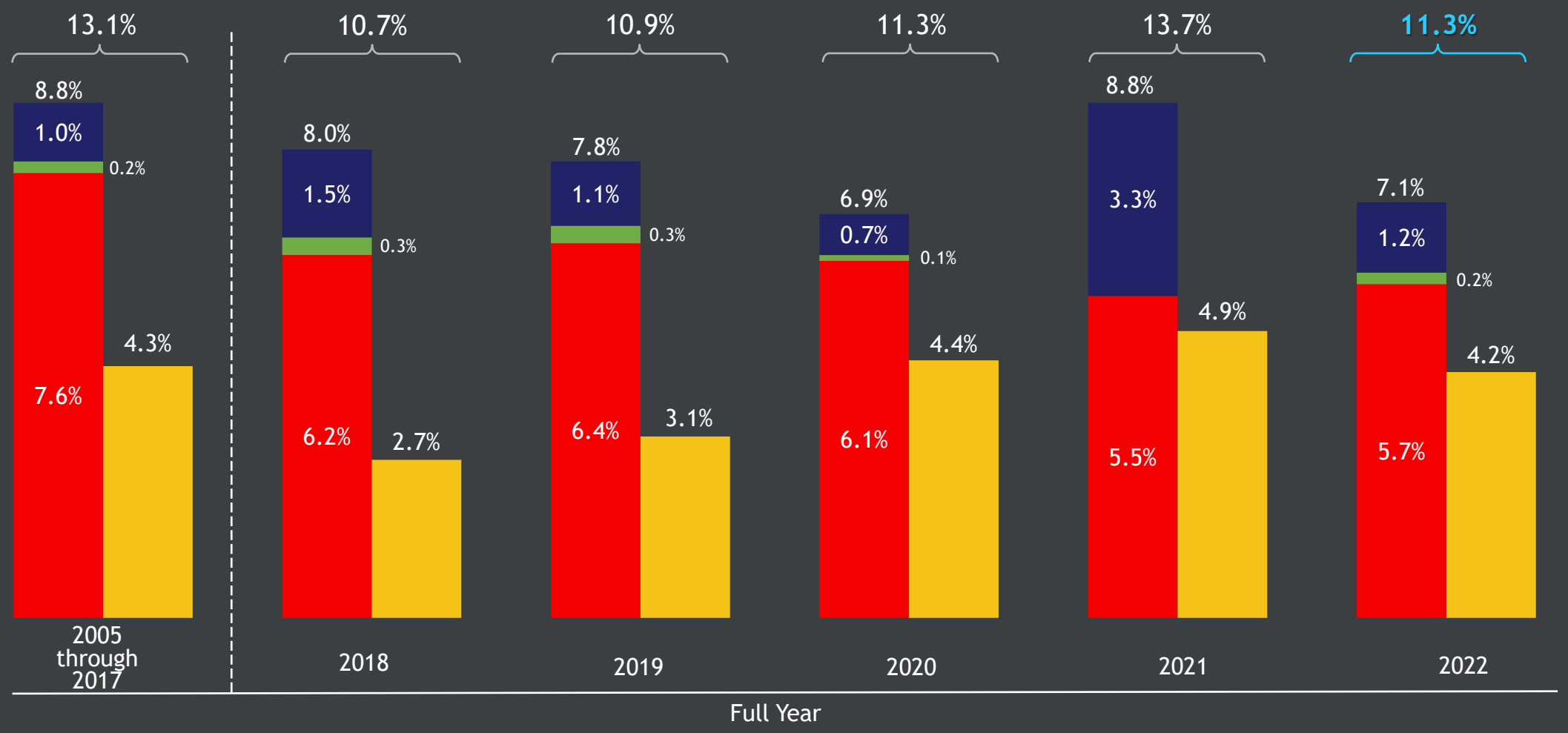
NON-FIXED INCOME[2]



After-tax yield									
15.2%	5.5%	13.2%	19.4%	15.3%	12.9%	7.5%	10.2%	2.5%	1.9%

[1] 2021 and 2022 data represent quarterly average.
[2] Excludes investment expenses.

LEADING CORE RETURN ON EQUITY AT INDUSTRY-LOW VOLATILITY



BUSINESS INSURANCE PERFORMANCE

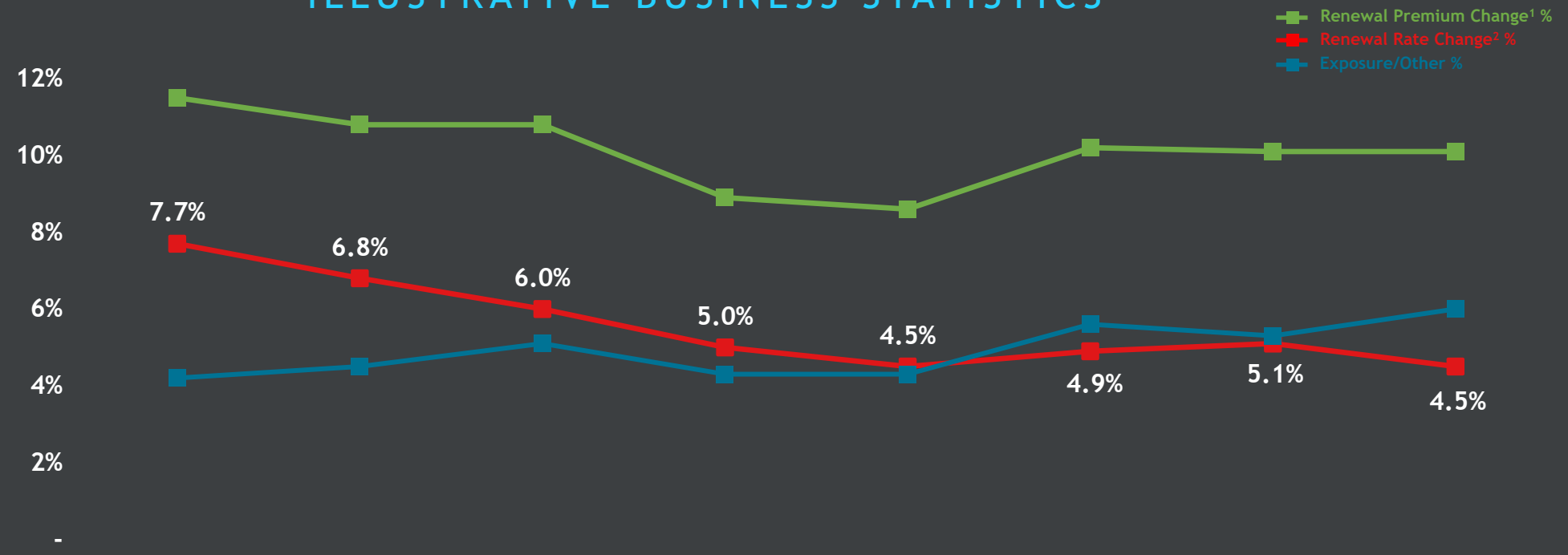
($ in millions)

	FOURTH QUARTER			FULL YEAR		
	2022	2021	Change	2022	2021	Change
Segment income	**$ 725**	**$ 867**	**(16) %**	**$ 2,531**	**$ 2,385**	**6 %**
Loss and loss adjustment expense ratio	60.4 %	56.9 %		62.8 %	65.0 %	
Underwriting expense ratio	29.1	30.1		29.7	30.7	
Combined ratio [1]	**89.5 %**	**87.0 %**	**(2.5) pts**	**92.5 %**	**95.7 %**	**3.2 pts**
Net favorable prior year reserve development	2.8	1.8		2.2	1.1	
Catastrophes, net of reinsurance	(2.8)	1.0		(3.8)	(5.1)	
Underlying combined ratio	**89.5 %**	**89.8 %**	**0.3 pts**	**90.9 %**	**91.7 %**	**0.8 pts**
Net written premiums						
Domestic						
Select Accounts	$ 734	$ 693	6 %	$ 3,099	$ 2,833	9 %
Middle Market	2,513	2,210	14	9,923	8,933	11
National Accounts	295	256	15	1,085	987	10
National Property and Other	578	535	8	2,467	2,265	9
Total Domestic	4,120	3,694	12	16,574	15,018	10
International	270	272	(1)	1,061	1,074	(1)
Total Business Insurance	**$ 4,390**	**$ 3,966**	**11 %**	**$ 17,635**	**$ 16,092**	**10 %**

[1] A favorable impact to the combined ratio is indicated as a positive item, and an unfavorable impact is indicated as a negative item.

DOMESTIC BUSINESS INSURANCE (EX. NATIONAL ACCOUNTS)

ILLUSTRATIVE BUSINESS STATISTICS

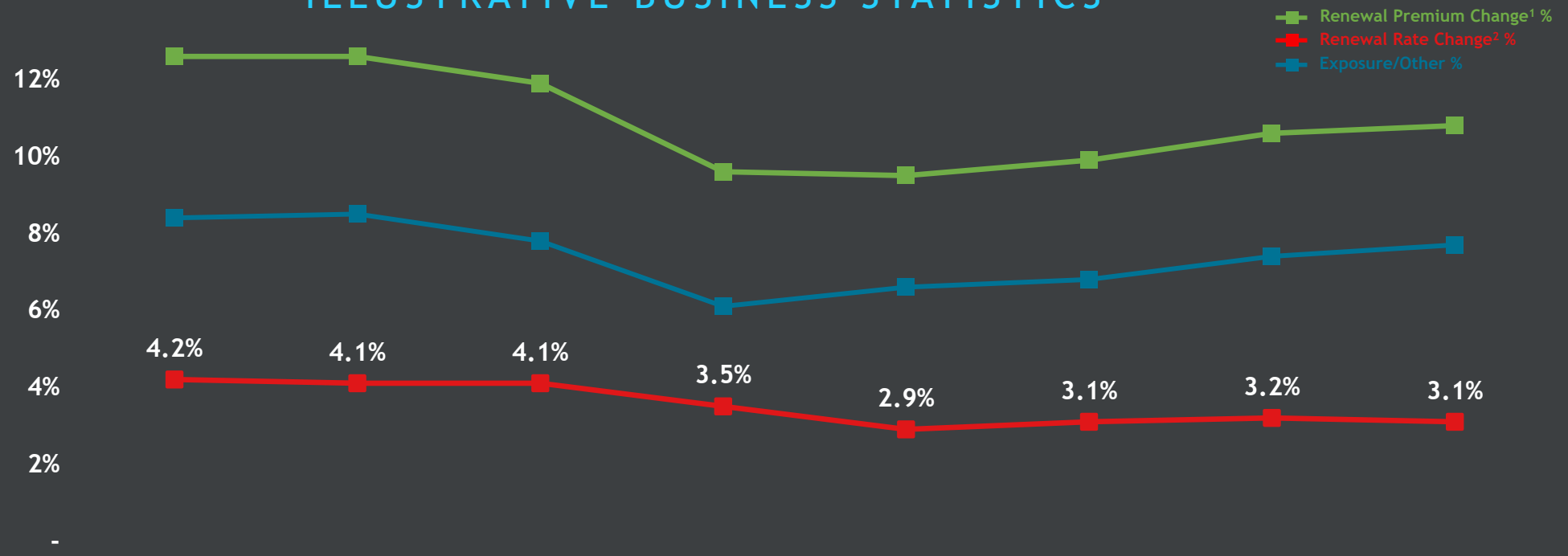


($ in millions)	1Q'21	2Q'21	3Q'21	4Q'21	1Q'22	2Q'22	3Q'22	4Q'22
Retention	83%	84%	85%	85%	86%	86%	86%	88%
Renewal premium change[1]	11.5%	10.8%	10.8%	8.9%	8.6%	10.2%	10.1%	10.1%
New business	$469	$532	$467	$507	$545	$495	$502	$558

[1] Represents the estimated change in average premium on policies that renew, including rate and exposure changes.
[2] Represents the estimated change in average premium on policies that renew, excluding exposure changes.
Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.

DOMESTIC BUSINESS INSURANCE: SELECT ACCOUNTS

ILLUSTRATIVE BUSINESS STATISTICS

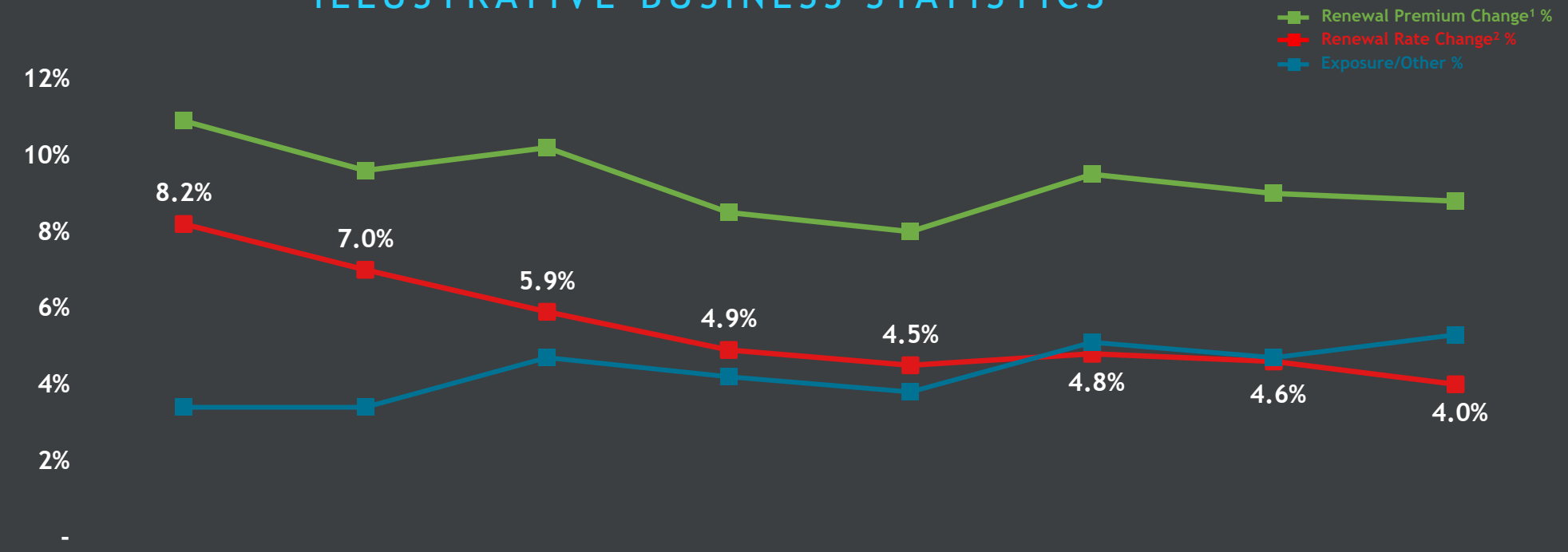


($ in millions)	1Q'21	2Q'21	3Q'21	4Q'21	1Q'22	2Q'22	3Q'22	4Q'22
Retention	79%	80%	81%	81%	83%	83%	83%	83%
Renewal premium change[1]	12.6%	12.6%	11.9%	9.6%	9.5%	9.9%	10.6%	10.8%
New business	$95	$100	$87	$93	$109	$106	$95	$99

[1] Represents the estimated change in average premium on policies that renew, including rate and exposure changes.
[2] Represents the estimated change in average premium on policies that renew, excluding exposure changes.
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DOMESTIC BUSINESS INSURANCE: MIDDLE MARKET

ILLUSTRATIVE BUSINESS STATISTICS



($ in millions)	1Q'21	2Q'21	3Q'21	4Q'21	1Q'22	2Q'22	3Q'22	4Q'22
Retention	86%	87%	87%	87%	89%	88%	89%	91%
Renewal premium change[1]	10.9%	9.6%	10.2%	8.5%	8.0%	9.5%	9.0%	8.8%
New business	$269	$305	$262	$299	$320	$277	$270	$337

[1] Represents the estimated change in average premium on policies that renew, including rate and exposure changes.
[2] Represents the estimated change in average premium on policies that renew, excluding exposure changes.
Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.

BOND & SPECIALTY INSURANCE PERFORMANCE

($ in millions)

	FOURTH QUARTER			FULL YEAR		
	2022	2021	Change	2022	2021	Change
Segment income	**$ 221**	**$ 170**	**30 %**	**$ 908**	**$ 668**	**36 %**
Loss and loss adjustment expense ratio	41.3 %	47.4 %		39.9 %	46.6 %	
Underwriting expense ratio	35.6	34.1		35.4	34.9	
Combined ratio [1]	**76.9 %**	**81.5 %**	**4.6 pts**	**75.3 %**	**81.5 %**	**6.2 pts**
Net favorable prior year reserve development	5.8	3.0		6.5	3.3	
Catastrophes, net of reinsurance	(1.0)	(1.2)		(0.7)	(1.3)	
Underlying combined ratio	**81.7 %**	**83.3 %**	**1.6 pts**	**81.1 %**	**83.5 %**	**2.4 pts**
Net written premiums						
Domestic						
Management Liability	$ 520	$ 510	2 %	$ 2,112	$ 1,983	7 %
Surety	253	215	18	1,081	888	22
Total Domestic	773	725	7	3,193	2,871	11
International	151	180	(16)	539	505	7
Total Bond & Specialty Insurance	**$ 924**	**$ 905**	**2 %**	**$ 3,732**	**$ 3,376**	**11 %**
Change in total net written premiums excluding the impact of changes in foreign exchange rates			**5 %**			**12 %**

[1] A favorable impact to the combined ratio is indicated as a positive item, and an unfavorable impact is indicated as a negative item.

DOMESTIC BOND & SPECIALTY INSURANCE

($ in millions)

ILLUSTRATIVE BUSINESS STATISTICS

	2021				2022			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Management Liability [1]								
Retention	87%	86%	86%	86%	85%	88%	89%	**90%**
Renewal premium change [2]	11.4%	13.1%	13.7%	10.9%	12.1%	8.7%	8.9%	**6.3%**
New business	$50	$55	$50	$47	$55	$63	$60	**$58**

[1] Domestic only, excludes surety and other products that are generally sold on a non-recurring, project specific basis.
[2] Represents the estimated change in average premium on policies that renew, including rate and exposure changes.
Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.

PERSONAL INSURANCE PERFORMANCE

($ in millions)

	FOURTH QUARTER			FULL YEAR		
	2022	2021	Change	2022	2021	Change
Segment income (loss)	**$ (61)**	**$ 327**	**NM**	**$ (140)**	**$ 760**	**NM**
Loss and loss adjustment expense ratio	81.0 %	66.0 %		79.8 %	70.3 %	
Underwriting expense ratio	24.3	25.1		25.1	26.2	
Combined ratio [1]	**105.3 %**	**91.1 %**	**(14.2) pts**	**104.9 %**	**96.5 %**	**(8.4) pts**
Net favorable (unfavorable) prior year reserve development	0.2	(0.1)		0.3	2.2	
Catastrophes, net of reinsurance	(9.3)	(2.3)		(9.0)	(8.5)	
Underlying combined ratio	**96.2 %**	**88.7 %**	**(7.5) pts**	**96.2 %**	**90.2 %**	**(6.0) pts**
Net written premiums						
Domestic						
Automobile	$ 1,614	$ 1,456	11 %	$ 6,482	$ 5,827	11 %
Homeowners and Other	1,752	1,504	16	6,916	5,980	16
Total Domestic	3,366	2,960	14	13,398	11,807	13
International	149	164	(9)	649	684	(5)
Total Personal Insurance	**$ 3,515**	**$ 3,124**	**13 %**	**$ 14,047**	**$ 12,491**	**12 %**

[1] A favorable impact to the combined ratio is indicated as a positive item, and an unfavorable impact is indicated as a negative item.
Note: NM = Not meaningful.

PERSONAL INSURANCE PERFORMANCE

	FOURTH QUARTER			FULL YEAR		
	2022	2021	Change	2022	2021	Change
Automobile						
Loss and loss adjustment ratio	89.3 %	80.9 %		84.2 %	70.5 %	
Underwriting expense ratio	22.1	23.2		22.8	24.1	
Combined ratio [1]	**111.4 %**	**104.1 %**	**(7.3) pts**	**107.0 %**	**94.6 %**	**(12.4) pts**
Net favorable (unfavorable) prior year reserve development	(0.5)	(0.6)		(0.4)	1.7	
Catastrophes, net of reinsurance	(0.4)	0.3		(2.7)	(1.3)	
Underlying combined ratio	**110.5 %**	**103.8 %**	**(6.7) pts**	**103.9 %**	**95.0 %**	**(8.9) pts**
Homeowners and Other						
Loss and loss adjustment ratio	72.8 %	50.7 %		75.4 %	70.1 %	
Underwriting expense ratio	26.6	27.1		27.4	28.3	
Combined ratio [1]	**99.4 %**	**77.8 %**	**(21.6) pts**	**102.8 %**	**98.4 %**	**(4.4) pts**
Net favorable prior year reserve development	0.8	0.4		1.1	2.6	
Catastrophes, net of reinsurance	(18.0)	(4.8)		(15.4)	(16.0)	
Underlying combined ratio	**82.2 %**	**73.4 %**	**(8.8) pts**	**88.5 %**	**85.0 %**	**(3.5) pts**

[1] A favorable impact to the combined ratio is indicated as a positive item, and an unfavorable impact is indicated as a negative item.

DOMESTIC PERSONAL INSURANCE

($ in millions)

ILLUSTRATIVE BUSINESS STATISTICS

	2021				2022			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
Automobile								
Retention [1]	85%	86%	86%	86%	85%	84%	84%	82%
Renewal premium change [2]	0.5%	0.4%	0.5%	2.1%	4.2%	7.4%	8.2%	11.4%
Policies in force (in thousands)	2,807	2,852	2,898	2,937	2,972	3,008	3,053	3,051
• Sequential quarter growth	1%	2%	2%	1%	1%	1%	1%	– %
• Year over year growth	4%	4%	5%	6%	6%	5%	5%	4%
New business	$278	$299	$297	$279	$290	$318	$356	$270
Homeowners and Other								
Retention [1]	84%	85%	85%	86%	85%	84%	84%	84%
Renewal premium change [2]	7.5%	8.0%	8.7%	8.5%	12.1%	13.3%	13.9%	14.5%
Policies in force (in thousands)	5,703	5,836	5,931	5,995	6,051	6,108	6,142	6,153
• Sequential quarter growth	2%	2%	2%	1%	1%	1%	1%	– %
• Year over year growth	8%	7%	7%	7%	6%	5%	4%	3%
New business	$263	$335	$312	$273	$258	$316	$327	$284

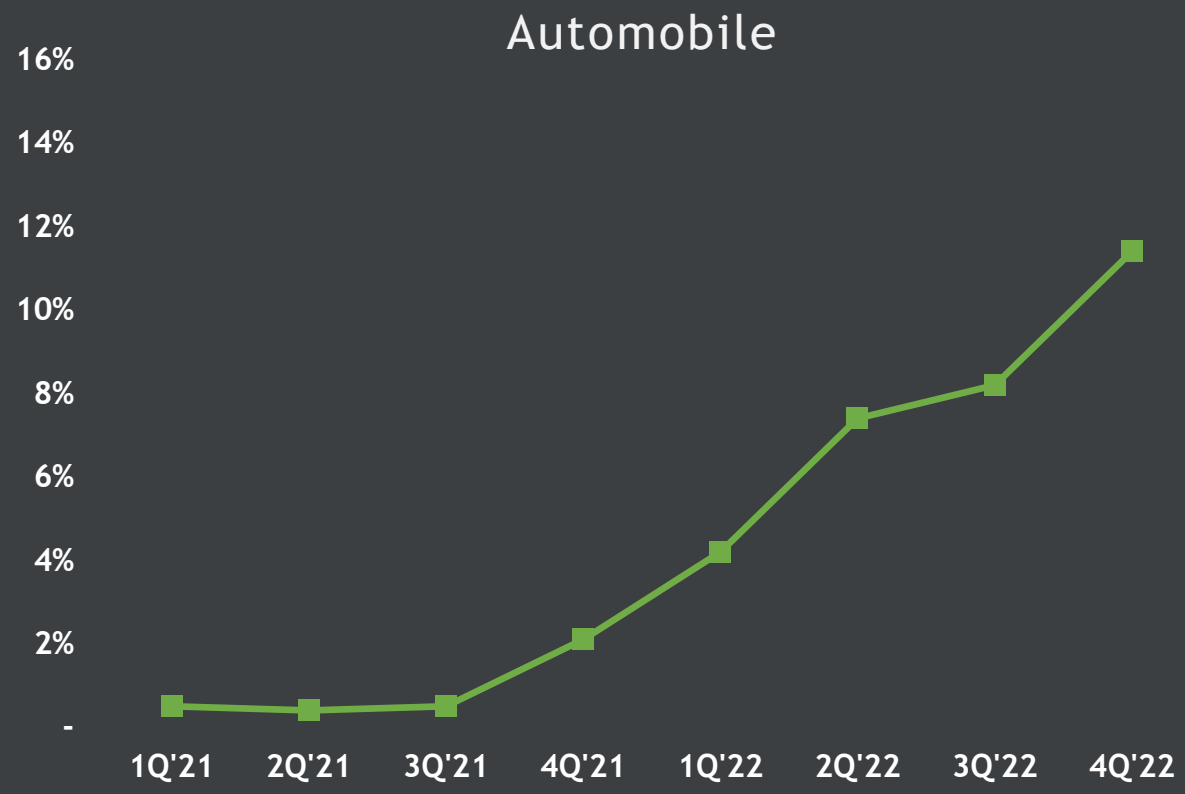
[1] The ratio of expected number of renewal policies that will be retained throughout the annual policy period to the number of available renewal base policies.

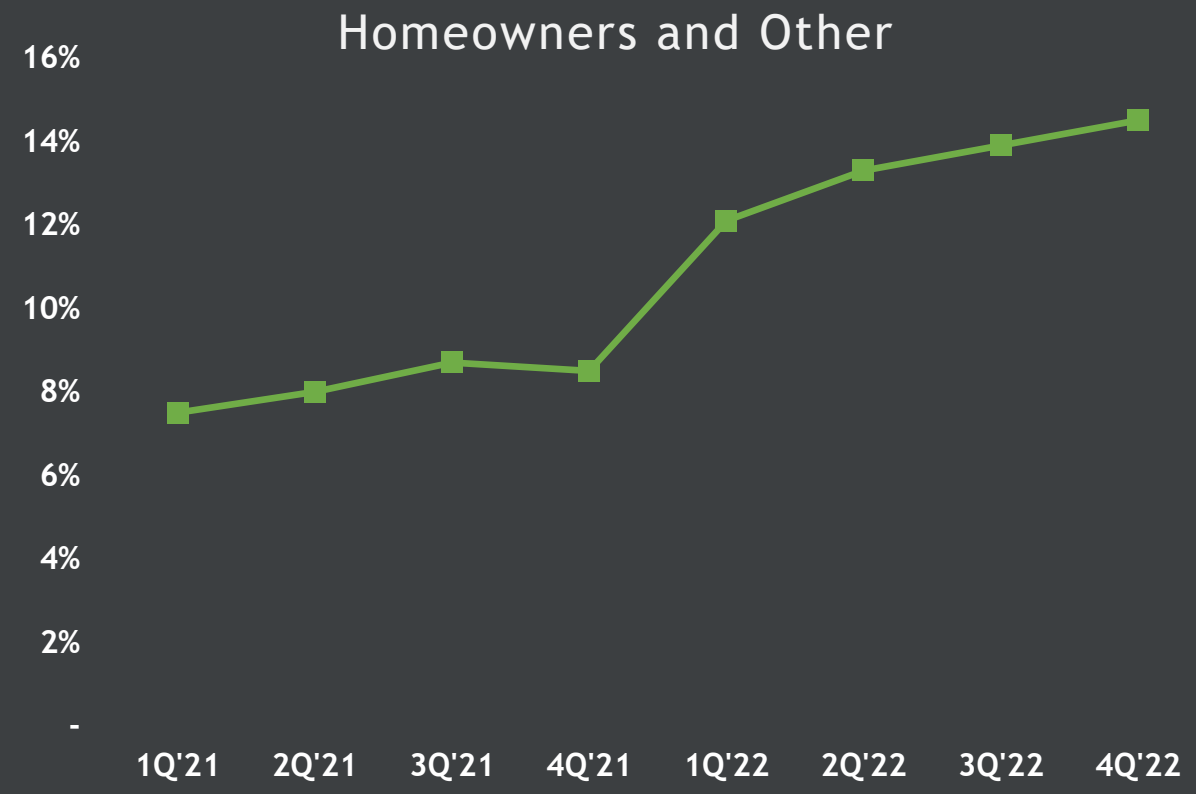
[2] Represents the estimated change in average premium on policies that renew, including rate and exposure changes.

Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.

DOMESTIC PERSONAL INSURANCE

RENEWAL PREMIUM CHANGE[1]





[1] Represents the estimated change in average premium on policies that renew, including rate and exposure changes.
Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.

TOTAL INTERNATIONAL INSURANCE

($ in millions)

ILLUSTRATIVE BUSINESS STATISTICS

	2021				2022			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q
International [1]								
Retention	81%	80%	81%	84%	82%	86%	81%	**85%**
Renewal premium change [2]	6.3%	8.2%	6.2%	9.9%	9.0%	7.7%	7.5%	**6.8%**
New business	$70	$99	$73	$89	$80	$78	$67	**$78**

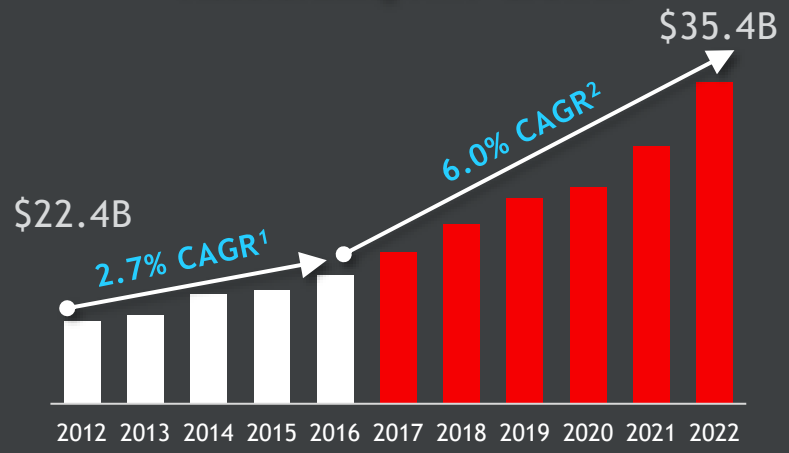
[1] Excludes surety and other products that are generally sold on a non-recurring, project specific basis.
[2] Represents the estimated change in average premium on policies that renew, including rate and exposure changes.
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APPENDIX

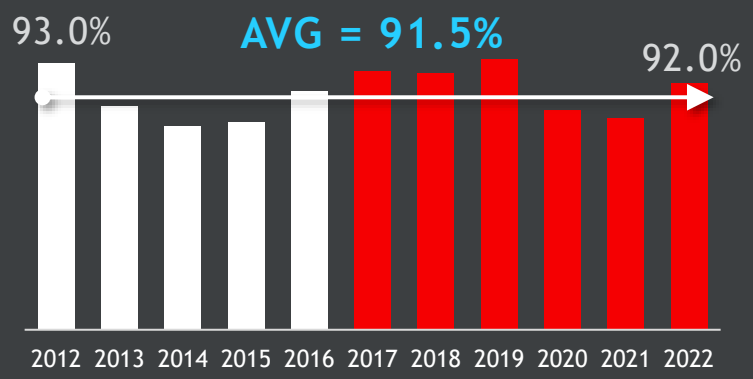


DELIBERATE AND DISCIPLINED EXECUTION

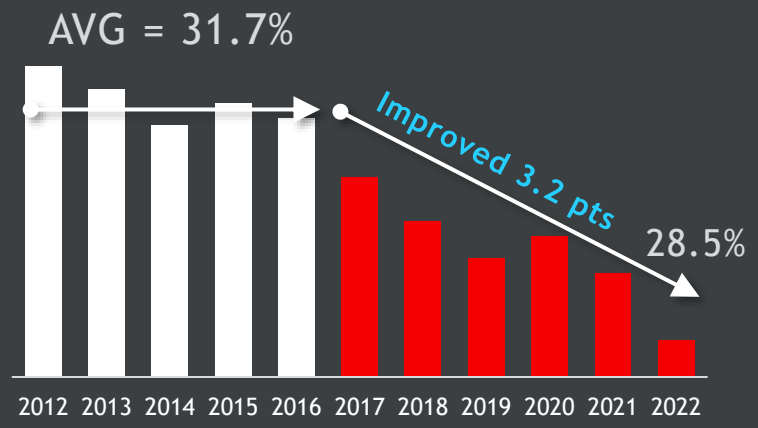
Accelerating NWP Growth



Consistently Strong Underlying Profitability[3]

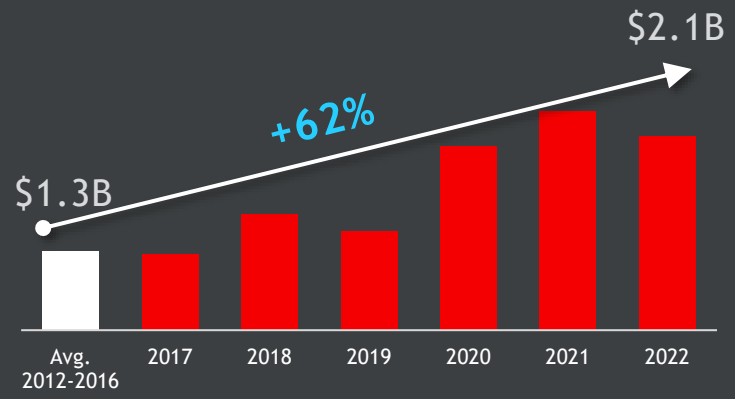


Improving Expense Ratio

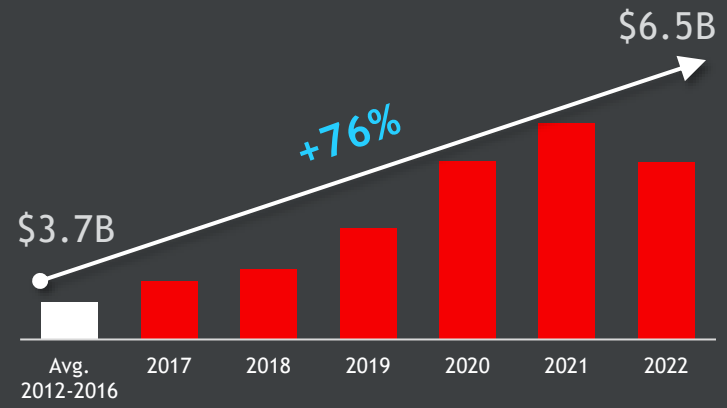


Higher Underlying Underwriting Income[4]

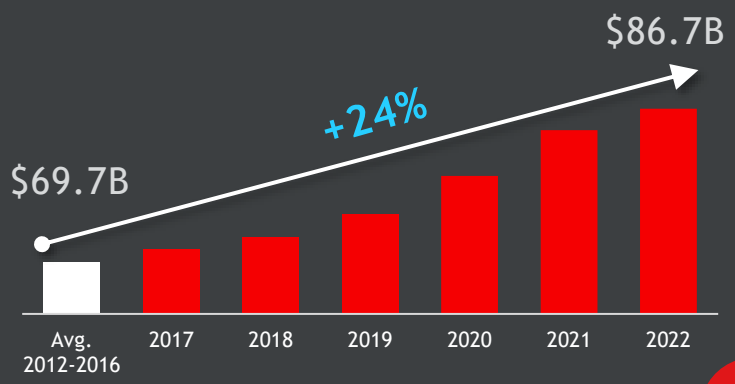
(after-tax)



Higher Cash Flow From Operations



Growing Invested Assets[5]



[1] Represents growth from 2012 through 2016.
[2] Represents growth from 2016 through 2022.
[3] Underlying underwriting combined ratio which excludes the impact of net prior year reserve development and catastrophe losses.
[4] Underlying underwriting income which excludes the impact of net prior year reserve development and catastrophe losses.
[5] Invested assets excludes net unrealized investment gains (losses).

2023 CATASTROPHE REINSURANCE

Effective January 1, 2023

Corporate Catastrophe Excess-of-Loss Reinsurance Treaty (Renewal)

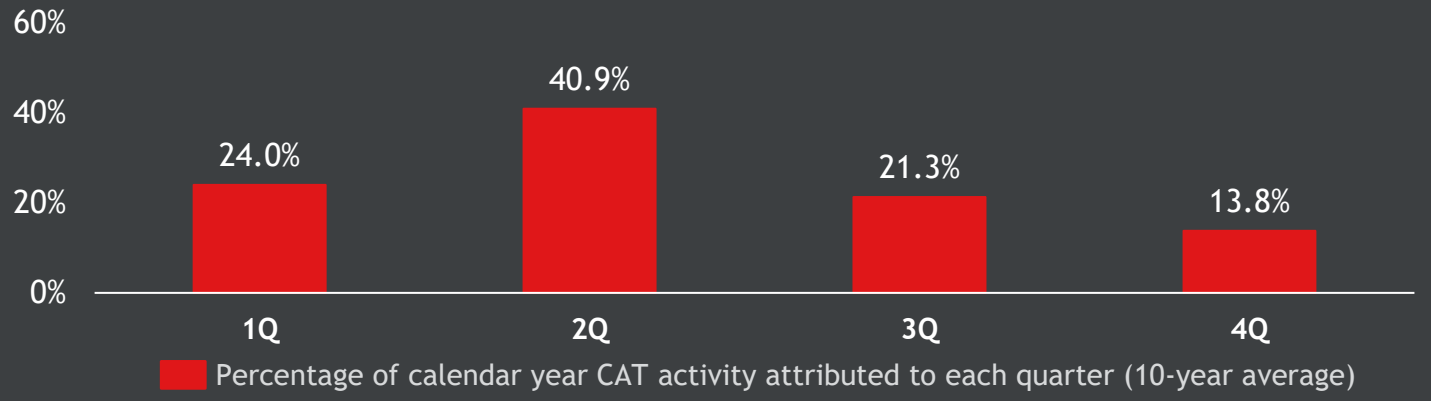
Covers the accumulation of certain property losses arising from one or multiple occurrences: $2.0 billion of qualifying losses are covered by the treaty in excess of $3.5 billion. Qualifying losses for each occurrence are after a $100 million deductible.

In addition to the Corporate Catastrophe Excess-of-Loss Reinsurance Treaty, the following additional catastrophe reinsurance agreements remain in effect as of January 1, 2023:

- Reinsurance agreement related to the Catastrophe Bonds (Long Point Re IV)
- Northeast Property Catastrophe Excess-of-Loss Reinsurance Treaty
- Middle Market Earthquake Catastrophe Excess-of-Loss Reinsurance Treaty
- Personal Insurance Earthquake Catastrophe Excess-of-Loss Reinsurance Treaty
- Canadian Property Catastrophe Excess-of-Loss Reinsurance Treaty
- Other International Reinsurance Treaties

For further information regarding these additional agreements, see the “Catastrophe Reinsurance” section of “Part 1 – Item 1 – Business” in the Company’s Annual Report on Form 10-K for the year ended December 31, 2021 and in the “Catastrophe Reinsurance Coverage” section of Management’s Discussion and Analysis of Financial Condition and Results of Operations in the Company’s Quarterly Report on Form 10-Q for the quarter ended June 30, 2022, in each case, as updated by our subsequent periodic filings with the SEC.

TRAVELERS' 10-YEAR HISTORY OF CATASTROPHE LOSSES[1] BY QUARTER



Over the past 10 years, the second quarter is on average the highest catastrophe loss quarter for Travelers

		2013	2014	2015	2016	2017	2018	2019[2,5]	2020[3,5]	2021[4,5]	2022[5]	Average
First Quarter	Pts of Combined Ratio	1.8	2.6	2.7	5.3	5.6	5.4	2.8	4.6	11.3	2.0	4.4
	% of Annual CATs	16.8%	21.0%	31.6%	36.3%	17.8%	20.7%	21.7%	20.6%	45.2%	8.5%	24.0%
Second Quarter	Pts of Combined Ratio	6.1	7.3	3.7	5.5	6.4	7.3	5.3	12.3	6.3	9.0	6.9
	% of Annual CATs	57.6%	61.6%	42.9%	38.0%	20.7%	28.4%	41.5%	53.0%	25.7%	39.7%	40.9%
Third Quarter	Pts of Combined Ratio	1.7	1.4	1.4	1.4	10.7	3.8	3.3	5.3	6.4	5.9	4.1
	% of Annual CATs	16.7%	11.7%	16.5%	10.1%	35.9%	15.4%	27.3%	24.6%	27.1%	27.3%	21.3%
Fourth Quarter	Pts of Combined Ratio	0.9	0.7	0.8	2.2	7.5	8.8	1.1	0.4	0.5	5.2	2.8
	% of Annual CATs	8.9%	5.7%	9.0%	15.6%	25.6%	35.5%	9.5%	1.8%	2.0%	24.5%	13.8%
Full Year	Pts of Combined Ratio	2.6	3.0	2.1	3.6	7.6	6.3	3.1	5.5	6.0	5.5	4.5

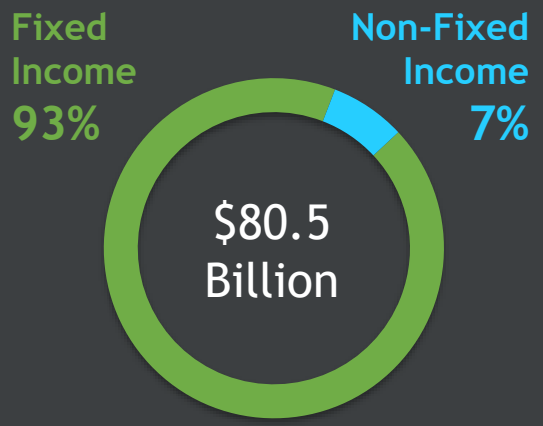
[1] Pre-tax, net of reinsurance.
[2] Includes a benefit of 1.4 pts and 0.4 pts from the Underlying Property Aggregate Catastrophe XOL Reinsurance Treaty in 4Q'19 and full year 2019, respectively.
[3] Includes a benefit of 3.2 pts and 0.8 pts from the Underlying Property Aggregate Catastrophe XOL Reinsurance Treaty in 3Q'20 and full year 2020, respectively.
[4] Includes a benefit of 1.1 pts, 2.8 pts, and 1.0 pts from the Underlying Property Aggregate Catastrophe XOL Reinsurance Treaty in 3Q'21, 4Q'21, and full year 2021, respectively.
[5] For terms of the 2022, 2021, 2020 and 2019 Underlying Property Aggregate Catastrophe XOL Reinsurance Treaties, see the "Catastrophe Reinsurance" section of "Part 1 – Item 1 – Business" in the Company's Annual Reports on Form 10-K for the years ended December 31, 2021, 2020, 2019 and 2018, respectively.

WELL-DEFINED AND CONSISTENT INVESTMENT PHILOSOPHY

Investment Income reliable contributor to results; $2.2 billion after-tax, full year 2022

($ in millions as of December 31, 2022, unless otherwise noted)

Total Investments



After-Tax Yield	FY'22	FY'21
Long-Term Securities	2.3%	2.3%
Short-Term Securities	1.7%	0.1%
Total Fixed Income	**2.3%**	**2.2%**
Non-Fixed Income	5.5%	15.2%
Total Investments	**2.5%**	**3.0%**

Fixed Income Portfolio	Rating		%
Municipal	Aaa/Aa1	$ 31,379	39%
Corporates[1]	A2	31,358	39%
U.S. Government & Agencies	Aaa/Aa1	5,438	8%
Short-Term Securities	A1/P1	3,470	4%
Mortgage-Backed Securities	Aaa/Aa1	1,991	2%
Foreign Governments	Aaa/Aa1	994	1%
Total Fixed Income	Aa2	$ 74,630	93%

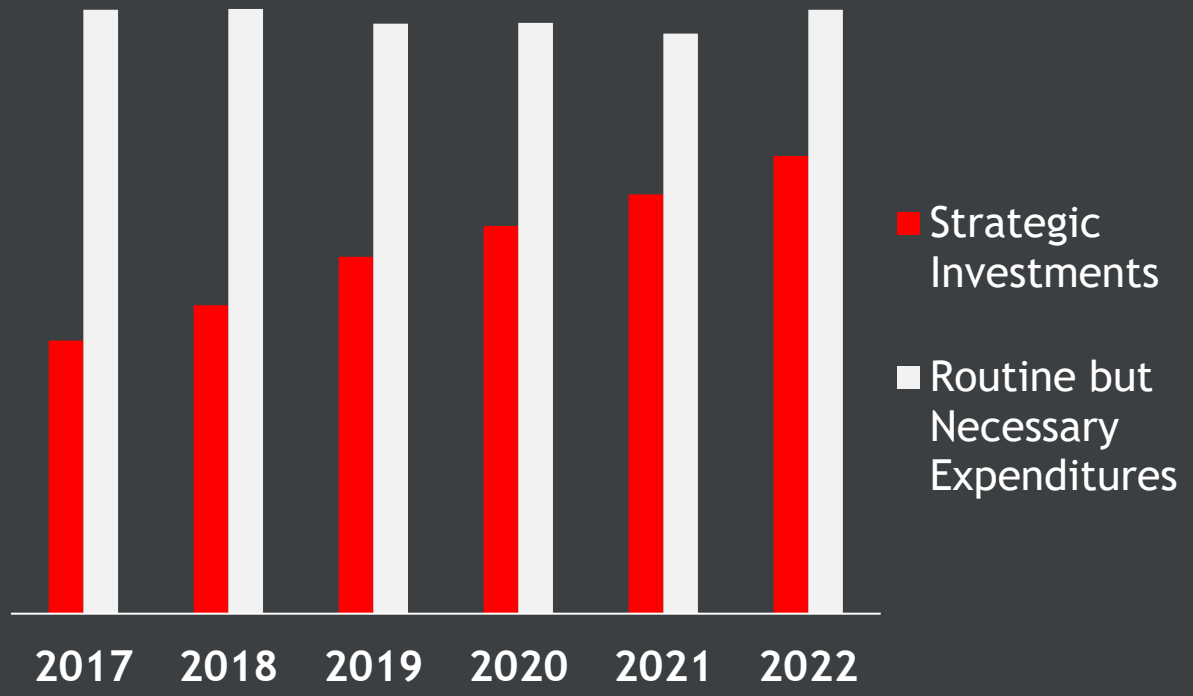
Non-Fixed Income Portfolio		%
Private Equity Funds	$ 2,785	3%
Real Estate & Real Estate Partnerships	1,814	2%
Equity Securities	807	1%
Hedge Funds & Other	418	1%
Total Non-Fixed Income	$ 5,824	7%

% Fixed Maturities by Rating[2]	
Aaa	44%
Aa	23%
A	19%
Baa	13%
Total Investment Grade	99%
Below Investment Grade	1%

[1] Includes $1.14 billion of Commercial Mortgage-Backed Securities with an Aaa rating and $523 million of Asset-Backed Securities with an Aa1 rating.

[2] Rated using external rating agencies or by Travelers when a public rating does not exist. Ratings shown are the higher of the rating of the underlying issuer or the insurer in the case of securities enhanced by third-party insurance for the payment of principal and interest in the event of issuer default. Below investment grade assets refer to securities rated "Ba" or below

TECHNOLOGY INVESTMENTS



- Meaningfully increased our overall **technology spend** over the last five years
- Significantly **reduced our expense ratio** at the same time through our strategic focus on optimizing productivity and efficiency
- **Improved the mix** of our technology spend
  - Increased our **spending on strategic technology initiatives by nearly 70%,** while holding routine but necessary expenditures about flat

EXPLANATORY NOTE

This presentation contains, and management may make, certain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. All statements, other than statements of historical facts, may be forward-looking statements. Words such as "may," "will," "should," "likely," "probably," "anticipates," "expects," "intends," "plans," "projects," "believes," "views," "estimates" and similar expressions are used to identify these forward-looking statements. These statements include, among other things, the Company's statements about:

- the Company's outlook, the impact of trends on its business, such as the impact of elevated industrywide loss costs in Personal Insurance, and its future results of operations and financial condition;
- the impact of legislative or regulatory actions or court decisions;
- share repurchase plans;
- future pension plan contributions;
- the sufficiency of the Company's asbestos and other reserves;
- the impact of emerging claims issues as well as other insurance and non-insurance litigation;
- the cost and availability of reinsurance coverage;
- catastrophe losses and modeling;
- the impact of investment, economic and underwriting market conditions, including interest rates and inflation;
- the impact of changing climate conditions;
- strategic and operational initiatives to improve profitability and competitiveness;
- the Company's competitive advantages and innovation agenda;
- new product offerings;
- the impact of developments in the tort environment; and
- the impact of developments in the geopolitical environment.

The Company cautions investors that such statements are subject to risks and uncertainties, many of which are difficult to predict and generally beyond the Company's control, that could cause actual results to differ materially from those expressed in, or implied or projected by, the forward-looking information and statements. Some of the factors that could cause actual results to differ include, but are not limited to, the following:

Insurance-Related Risks

- high levels of catastrophe losses;
- actual claims may exceed the Company's claims and claim adjustment expense reserves, or the estimated level of claims and claim adjustment expense reserves may increase, including as a result of, among other things, changes in the legal/tort, regulatory and economic environments, including increased inflation;
- the Company's potential exposure to asbestos and environmental claims and related litigation;
- the Company is exposed to, and may face adverse developments involving, mass tort claims; and
- the effects of emerging claim and coverage issues on the Company's business are uncertain, and court decisions or legislative changes that take place after the Company issues its policies can result in an unexpected increase in the number of claims.

Financial, Economic and Credit Risks

- a period of financial market disruption or an economic downturn;
- the Company's investment portfolio is subject to credit and interest rate risk, and may suffer reduced or low returns or material realized or unrealized losses;
- the Company is exposed to credit risk related to reinsurance and structured settlements, and reinsurance coverage may not be available to the Company;
- the Company is exposed to credit risk in certain of its insurance operations and with respect to certain guarantee or indemnification arrangements that it has with third parties;
- a downgrade in the Company's claims-paying and financial strength ratings; and
- the Company's insurance subsidiaries may be unable to pay dividends to the Company's holding company in sufficient amounts.

Business and Operational Risks

- the ongoing impact of COVID-19 and related risks, including with respect to revenues, claims and claim adjustment expenses, general and administrative expenses, investments, inflation, adverse legislative and/or regulatory action, operational disruptions and heightened cyber security risks;
- the intense competition that the Company faces, including with respect to attracting and retaining employees, and the impact of innovation, technological change and changing customer preferences on the insurance industry and the markets in which it operates;
- disruptions to the Company's relationships with its independent agents and brokers or the Company's inability to manage effectively a changing distribution landscape;
- the Company's efforts to develop new products or services, expand in targeted markets, improve business processes and workflows or make acquisitions may not be successful and may create enhanced risks;
- the Company's pricing and capital models may provide materially different indications than actual results;
- loss of or significant restrictions on the use of particular types of underwriting criteria, such as credit scoring, or other data or methodologies, in the pricing and underwriting of the Company's products; and
- the Company is subject to additional risks associated with its business outside the United States.

Technology and Intellectual Property Risks

- as a result of cyber attacks (the risk of which could be exacerbated by geopolitical tensions) or otherwise, the Company may experience difficulties with technology, data and network security or outsourcing relationships;
- the Company's dependence on effective information technology systems and on continuing to develop and implement improvements in technology; and
- the Company may be unable to protect and enforce its own intellectual property or may be subject to claims for infringing the intellectual property of others.

Regulatory and Compliance Risks

- changes in regulation, including higher tax rates; and
- the Company's compliance controls may not be effective.

In addition, the Company's share repurchase plans depend on a variety of factors, including the Company's financial position, earnings, share price, catastrophe losses, maintaining capital levels appropriate for the Company's business operations, changes in levels of written premiums, funding of the Company's qualified pension plan, capital requirements of the Company's operating subsidiaries, legal requirements, regulatory constraints, other investment opportunities (including mergers and acquisitions and related financings), market conditions, changes in tax laws (including the Inflation Reduction Act) and other factors.

Our forward-looking statements speak only as of the date of this presentation or as of the date they are made, and we undertake no obligation to update forward-looking statements. For a more detailed discussion of these factors, see the information under the captions "Risk Factors," "Management's Discussion and Analysis of Financial Condition and Results of Operations" and "Forward Looking Statements" in the quarterly report on Form 10-Q filed with the Securities and Exchange Commission (SEC) on October 19, 2022, and in our most recent annual report on Form 10-K filed with the SEC on February 17, 2022, in each case as updated by our periodic filings with the SEC.



DISCLOSURE

In this presentation, we may refer to some non-GAAP financial measures. For a reconciliation of these measures to the most comparable GAAP measures and a glossary of financial measures, we refer you to the press release and financial supplement that we have made available in connection with this presentation and our most recent annual report on Form 10-K filed with the Securities and Exchange Commission (SEC) as updated by our subsequent periodic filings with the SEC. See the "Investors" section at travelers.com.

For further information, please see Travelers reports filed with the SEC pursuant to the Securities Exchange Act of 1934 which are available at the SEC's website (sec.gov).

Copies of this presentation and the accompanying webcast are publicly available on the Travelers website (travelers.com). This presentation should be read with the accompanying webcast and related press release and financial supplement.

Travelers may use its website and/or social media outlets, such as Facebook and Twitter, as distribution channels of material information. Financial and other important information regarding the company is routinely accessible through and posted on our website at investor.travelers.com, our Facebook page at facebook.com/travelers and our Twitter account (@Travelers) at twitter.com/travelers. In addition, you may automatically receive email alerts and other information about Travelers when you enroll your email address by visiting the Email Notification section at investor.travelers.com.

